



Vital Signs for Union Church of Pocantico Hills, NY

generated from

The Congregation Assessment Tool

4/6/21

"And this is my prayer: that your love may abound more and more in knowledge and depth of insight, so that you may be able to discern what is best and may be pure and blameless until the day of Christ, filled with the fruit of righteousness that comes through Jesus Christ - to the glory and praise of God."

Philippians 1:9-11

Your name: _____

Presenter: _____

Date: _____



Notions

- T F If members authentically feel that their church is warm and supportive, all other problems tend to take care of themselves.
- T F The more people agree on a basic set of conservative Christian beliefs, the better they get along with one another.
- T F The best predictor for high morale in a church is the quality of pastoral care given by the clergy.
- T F The percentage of household income given in an average size church is about 4%.
- T F Churches that rank “reaching new members” as the highest priority tend to be growing.
- T F The strongest predictor of a growing church is its spiritual vitality.
- T F The best predictor for strong financial giving in a church is the priority given to developing stewardship programs.
- T F About 80% of the members of a typical parish are clearly satisfied with things in the church.
- T F In general, churches are much more interested in improving the music in worship than in improving their building.
- T F Churches where members indicate they have a vital faith have a more difficult time raising money.

Your Thoughts:

Lord, you are the God of all truth.

You know us through and through.

You reveal to us what we do not yet know.

You bring us out of darkness and into your wonderful light.

You invite us to return to the Garden where we know and are known.

You offer us love that delivers us from fear and hiding.

You reconcile us to our loved ones.

You deliver us from blame and accusation.

You disclose to us the gifts in the depths of our souls.

You fill us with your Spirit and empower us for service.

You open our eyes to the brokenness that cripples our best intentions.

You pour oil into our wounds and carry us in your arms.

You show us the patterns that keep us bound to failure.

You open the bars of our captivity and set the prisoner free.

You are patient with our resistances to change.

Your judgment is always mixed with mercy.

When our minds cast a shell about our hearts,

Your love melts a pathway to the depth of our beings.

Open our minds and our hearts to the witness of our brothers and sisters,

Give us that love that casts out all fear.

AMEN

Key Indicators



Overall Satisfaction

On the whole, I am satisfied with how things are in our church.

Clearly agree	51%
On the fence	41%
Clearly disagree	8%
Rating of church satisfaction level	Average

Overall Energy

It seems to me that we are just going through the motions of church activity. There isn't much excitement about it among our attenders.

Clearly agree	21%
On the fence	43%
Clearly disagree	37%
Rating of church energy level	Average

Attendance Trend

Compared with 3 years ago, I attend worship...

Less	32%
Same	54%
More	14%
Average annual change in attendance	-6%

Value of Activity Beyond Worship

On the whole, participation in church activities is very meaningful to me

Clearly agree	55%
On the fence	41%
Clearly disagree	5%
Rating of church activity beyond worship	Low

Top Three Priorities

Where would you like additional energy placed to expand or improve our ministries?

First	Question #57	Make necessary changes to attract families with children and youth to our church.
Second	Question #59	Develop and implement a comprehensive strategy to reach new people and incorporate them into the life of the church.
Third	Question #58	Provide more opportunities for Christian education and spiritual formation at every age and stage of life.

Survey Process Statistics

Number of respondents	81
Response rate as percentage of average attendance	270%

Drivers of Member Satisfaction

When members are asked how they feel things are going in their church overall, they generally don't think about the entire array of ministries and qualities that characterize the congregation. Instead, they focus on a relatively small number of things. By way of analogy, when persons are asked what they like about their car, they generally focus on a few things that vary depending upon the person. One person might focus on fuel economy and reliability. Another might focus on luxury and performance. Hardly any will focus on things like the exhaust system or brakes, even though those items are very important. In other words, they are very focused on some things, less focused on others.

What members focus on is unique to every congregation, much like a fingerprint is unique for every individual. Some churches are more focused on the work of their clergy person (clergy-focused), some on the decision making group (power-focused), and some on the various ministries of the church (ministry- focused). In some cases, we can identify what people focus on when they think about how satisfied they are with the church overall. We call these areas of focus "Drivers of Satisfaction". In some cases, we can identify what people focus on when they think about the level of excitement in the church. We call these areas of focus "Drivers of Energy."

Drivers of Satisfaction

The pattern of responses from your members suggests that when they think about how satisfied they are with things in your church overall, they tend to focus on the areas below, called "Drivers of Satisfaction". The degree to which they focus on these items is indicated in the column to the right. This column does not tell us how you scored on the question, it tells us how important the item is to your members in determining how satisfied they are. (If there are no items listed below, it means that we are unable to identify what members are focused on from their responses.)

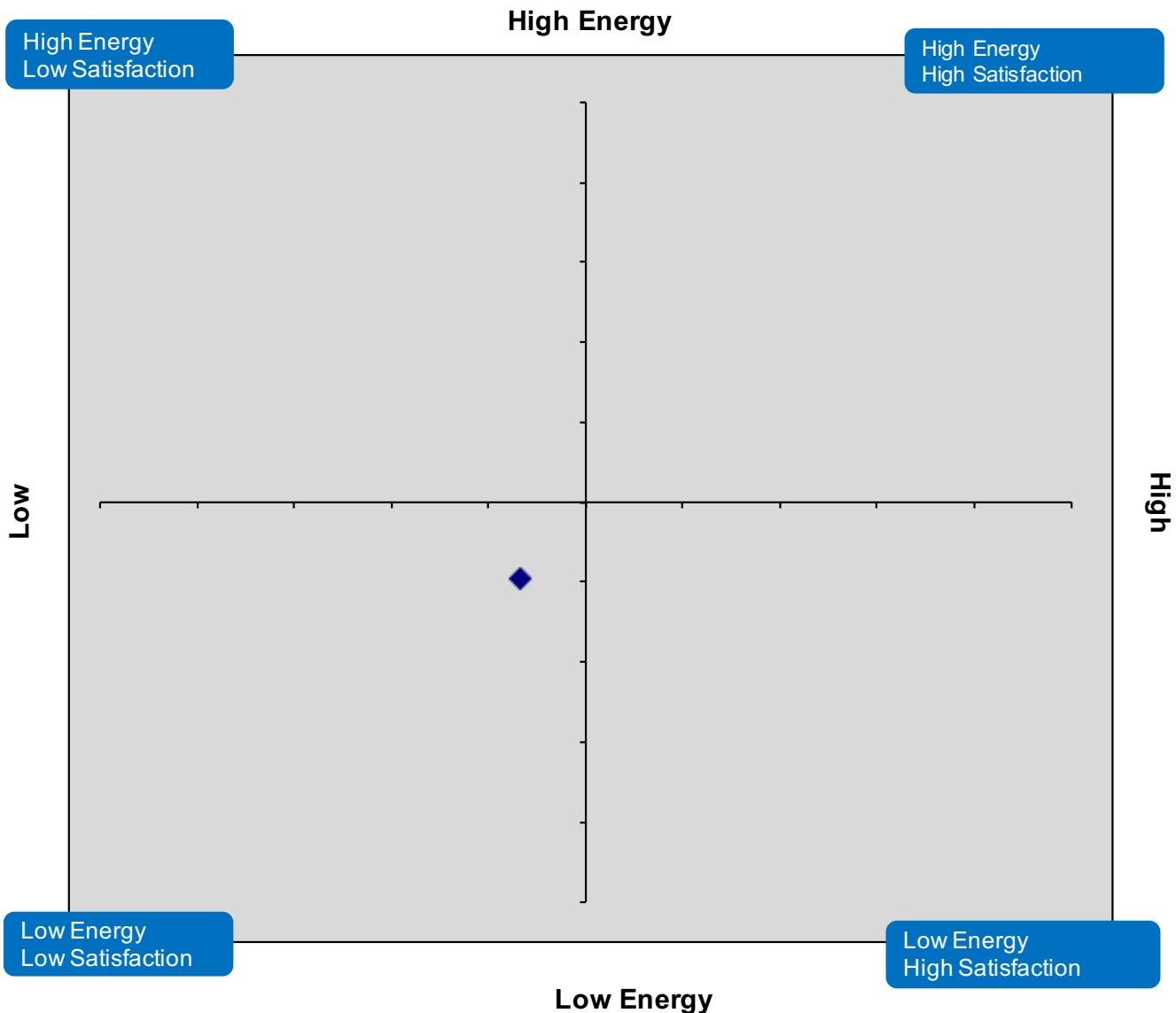
		Degree of Focus
Driver #1	Our church provides opportunities for attenders to engage in active ministry within the church and to the world.	High
Driver #2	The weekend services at our church are exceptional in both quality and spiritual content.	High
Driver #3	Our Pastor is present in times of crisis.	High
Driver #4	Among most of our attenders there is a healthy tolerance of differing opinions and beliefs.	High
Driver #5	In important decisions in our church, adequate opportunity for consideration of different approaches is usually provided.	Moderate

Drivers of Energy

The pattern of responses from your members suggests that when members think about the level of excitement in your church overall they tend to focus in the areas below, called "Drivers of Energy." The degree to which they focus on these items is indicated in the column to the right. This column does not tell us how you scored on the question, it tells us how important the item is to your members in determining the energy in the church. (If there are no items listed below, it means that we are not able to identify what members are focused on from their responses.)

		Degree of Focus
Driver #1	There is a disturbing amount of conflict in our congregation.	High
Driver #2	Regular attenders in our church have been prepared to personally welcome guests in weekend services.	Moderate
Driver #3	In important decisions in our church, adequate opportunity for consideration of different approaches is usually provided.	Moderate





The levels of satisfaction and energy have been found to be reliable indicators of the health and vitality of a church. There are four quadrants on this map.

The **high energy-low satisfaction** quadrant is the chaos quadrant. Churches in this quadrant are often struggling to structure and channel their energy into a direction they feel good about.

The **low energy-low satisfaction** quadrant is the recovery quadrant. Churches in this quadrant require major changes in order to regain a significant level of vitality and health.

The **low energy-high satisfaction** quadrant is the static quadrant. Churches in this quadrant have normalized a low level of vitality in the church which enables them to be relatively satisfied.

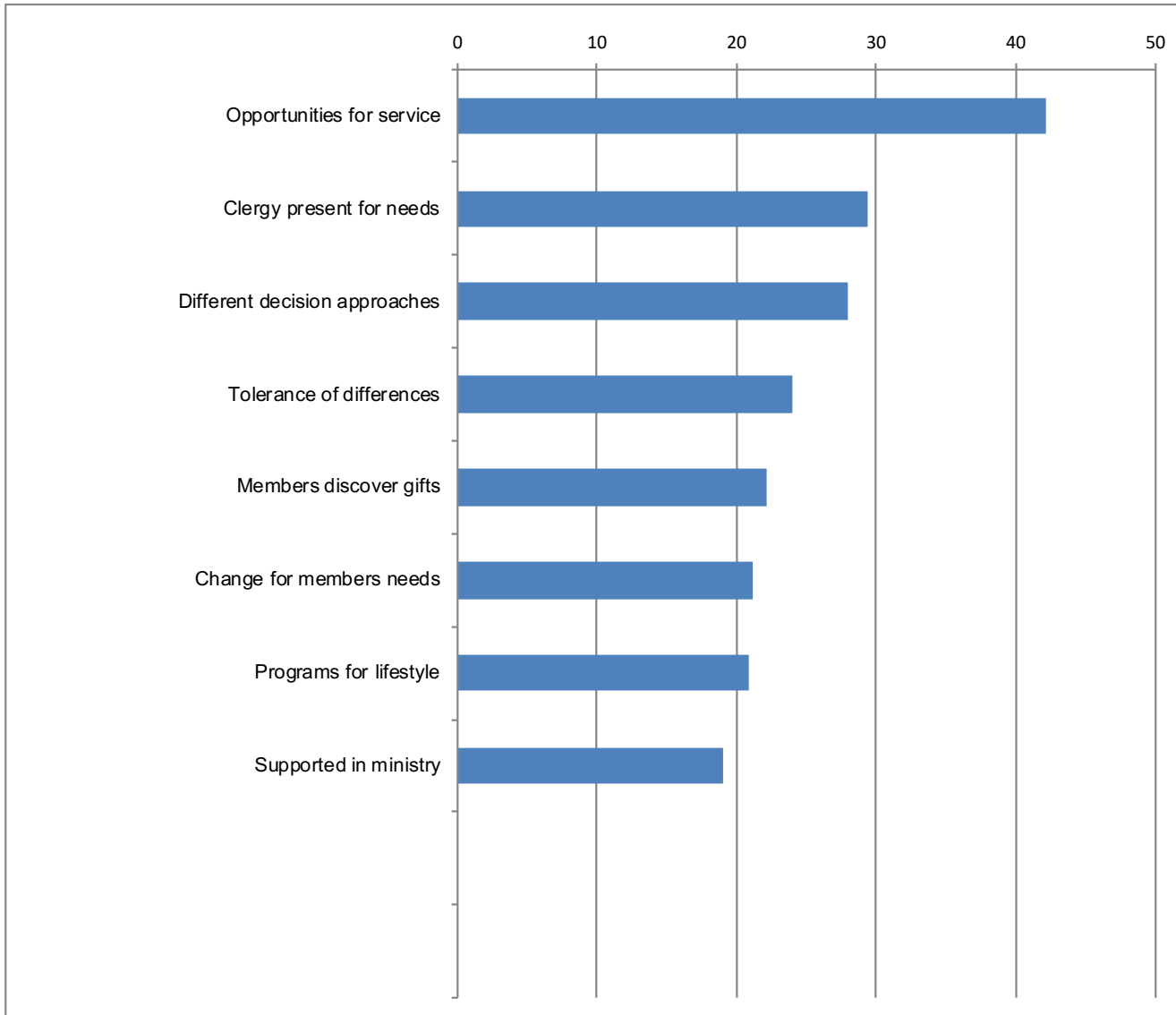
The **high energy-high satisfaction** quadrant is the transformation quadrant. Churches in this quadrant are sources of new meaning and purpose for their members. They may also serve as mentors to other churches.

Critical Success Factors for Improving Satisfaction

If the goal is to move a church as high into the transformational quadrant as possible, where do leaders begin? The chart below suggests where improvements might have the biggest impact on how members are feeling about the church overall. The higher the factor on this chart, the more important it is. The longer the bar, the more urgent is the need to address that issue. Items that do not appear on the list may be important, but working on them may not change how people feel about the church overall.

Critical Success Factors in the *Urgent* range generally need immediate attention. External resources are often helpful to leadership teams dealing with these issues. These resources might be found in a regional or national association, through colleagues serving in other churches, or by contracting with professional consultants.

If there are no Critical Success Factors listed below, it means that the Church Assessment Tool did not identify any significant *internal* issues that need to be addressed. This suggests that the leadership can turn its attention to strategic options that include numeric growth, expansion of facilities or programs, replication in other locations (including mentoring of other leaders), or increased external impact.



20-34 Significant
(discuss soon)

35-50 Important
(address soon)

>50 Urgent
(address now)

Priorities

 **85**

Overall Priorities

When members were asked where they wanted additional energy placed, this is how they ranked the seventeen options on the survey:

Rank	Question #	Priority	Mean
First Average	Question #57	Make necessary changes to attract families with children and youth to our church.	4.16
Second Average	Question #59	Develop and implement a comprehensive strategy to reach new people and incorporate them into the life of the church.	4.00
Third Average	Question #58	Provide more opportunities for Christian education and spiritual formation at every age and stage of life.	3.59
Fourth Very high	Question #66	Expand outreach ministries that provide direct services to those living on the margins of society.	3.38
Fifth Average	Question #64	Work to renew and revitalize the community around the church by building coalitions with partners.	3.34
Sixth Average	Question #65	Develop ministries that work toward healing those broken by life circumstances.	3.33
Seventh Average	Question #52	Develop the spiritual generosity of the people to financially support the ministry of the church.	3.20
Eighth Average	Question #51	Create more opportunities for people to form meaningful relationships (for example, small groups, nurtured friendships, shared meals, etc).	3.15
Ninth High	Question #62	Work as an advocate for social and institutional change so that society might better reflect the values of the kingdom of God.	2.97
Tenth Very low	Question #54	Strengthen the process by which members are called and equipped for ministry and leadership.	2.93
Eleventh Average	Question #55	Strengthen the pastoral response of the church in serving people with special needs.	2.80
Twelfth Average	Question #63	Strengthen the management and support of persons in various ministries.	2.68
Thirteenth Average	Question #61	Adapt the opportunities provided by the church making them more accessible given the pace and schedule of my life.	2.50
Fourteenth Average	Question #60	Expand the international mission of the church with both financial resources and personal involvement.	2.50
Fifteenth Low	Question #50	Deepen our sense of connection to God and one another through stronger worship services.	2.49
Sixteenth Average	Question #56	Change or improve the music of the church to deepen our worship experience.	1.74
Seventeenth Average	Question #53	Enlarge or improve the physical facilities of the church to expand or enhance our ministries.	1.73

Note: Items can be at the bottom of this list for one of two reasons. An item can be at the bottom of the list because it is *less important to respondents*. Alternatively, it can be at the bottom of the list because it is very important to respondents, but *already being performed at such a high level* that additional energy is not required. The rating beneath the priority rank (**very low, low, average, high, very high**) indicates its strength compared to other churches.

Priorities by Group



Top Priorities for Persons Under 35 Years

First	NA
Second	NA
Third	NA
Fourth	NA
Fifth	NA
Sixth	NA

Top Priorities for Persons 35 to 64 Years

First	Q#57	Make necessary changes to attract families with children and youth to our church.
Second	Q#59	Develop and implement a comprehensive strategy to reach new people and incorporate them into the life of the church.
Third	Q#58	Provide more opportunities for Christian education and spiritual formation at every age and stage of life.
Fourth	Q#64	Work to renew and revitalize the community around the church by building coalitions with partners that share this vision and commitment.
Fifth	Q#65	Develop ministries that work toward healing those broken by life circumstances.
Sixth	Q#66	Expand outreach ministries that provide direct services to those living on the margins of society. (i.e. homeless, immigrant, transient persons)

Top Priorities for Persons 65+ Years

First	Q#57	Make necessary changes to attract families with children and youth to our church.
Second	Q#59	Develop and implement a comprehensive strategy to reach new people and incorporate them into the life of the church.
Third	Q#58	Provide more opportunities for Christian education and spiritual formation at every age and stage of life.
Fourth	Q#52	Develop the spiritual generosity of the people to financially support the ministry of the church.
Fifth	Q#65	Develop ministries that work toward healing those broken by life circumstances.
Sixth	Q#66	Expand outreach ministries that provide direct services to those living on the margins of society. (i.e. homeless, immigrant, transient persons)

Priorities by Group

Top Priorities for Infrequent Attenders (Once per month or less)

First	Q#57	Make necessary changes to attract families with children and youth to our church.
Second	Q#59	Develop and implement a comprehensive strategy to reach new people and incorporate them into the life of the church.
Third	Q#58	Provide more opportunities for Christian education and spiritual formation at every age and stage of life.
Fourth	Q#65	Develop ministries that work toward healing those broken by life circumstances.
Fifth	Q#66	Expand outreach ministries that provide direct services to those living on the margins of society. (i.e. homeless, immigrant, transient persons)
Sixth	Q#64	Work to renew and revitalize the community around the church by building coalitions with partners that share this vision and commitment.

Top Priorities for Frequent Attenders (More than once per month)

First	Q#57	Make necessary changes to attract families with children and youth to our church.
Second	Q#59	Develop and implement a comprehensive strategy to reach new people and incorporate them into the life of the church.
Third	Q#58	Provide more opportunities for Christian education and spiritual formation at every age and stage of life.
Fourth	Q#64	Work to renew and revitalize the community around the church by building coalitions with partners that share this vision and commitment.
Fifth	Q#66	Expand outreach ministries that provide direct services to those living on the margins of society. (i.e. homeless, immigrant, transient persons)
Sixth	Q#65	Develop ministries that work toward healing those broken by life circumstances.

Priorities by Group

The Bubble Chart on the next page provides you with a large amount of information at a glance. The larger the bubble, the more important the goal is to your church. The largest bubbles on the page represent the highest priorities of your church. Members want a lot of additional energy invested in these. The smallest bubbles on the page represent the lowest priorities of your church. Members want little additional energy invested in these, either because they are less important or because they are being done well already. Small bubbles represent areas where members do not want to see many changes made.

You can explore the priorities of seven different groups on this page:

- Persons under 35 years
- Persons from 35 to 64 years
- Persons 65 years plus
- Infrequent attendees (less than once a month)
- Frequent attendees (once a month or more)
- Backdoor (worshipping less than three years ago)
- Frontdoor (worshipping more than three years ago)

Look across the groups (columns) to discover which rows have bubbles that are about the same size. (You might want to draw a horizontal box around the bubbles that are about the same size.) These are goals that are common across all the groups. These are points of unity to build on, especially if they are higher priorities.

Look across the groups to discover which rows have bubbles that are very different in size. (As above, you might also want to draw a box around the bubbles that are very different in size). These are goals that are different for these groups. The greater the difference in size, the larger is the difference in priority across the different groups. These are points that will need to be negotiated.

If the Vital Signs report indicates that one of the priorities is reaching families with children and youth, the leadership might want to pay particular attention to the distribution of bubble sizes in the "Under 35" column.

It can also be instructive to look at the size of the bubbles in the "Backdoor" column. Unusually large bubbles there can give the leadership hints about why folks are becoming less involved.

If the page has a large number of bigger bubbles, it usually indicates that respondents are looking for changes in a large number of areas. This needs to be compared/contrasted with the Flexibility Score on the Descriptive Map. If the page has a small number of bigger bubbles, it usually indicates that respondents are not looking for as many changes.

Priorities by Group



Theological Perspective Index

The Theological Perspective Index is a measure of the degree to which members of the congregation hold more conservative or progressive views regarding such issues as the nature of the Scripture, the role of conversion in social change, and their relationship to the historic declarations of the church.

Unlike the other indices such as Hospitality or Morale, the value of the Theological Perspective Index varies from leader to leader. Some pastors may want to see the index increased. Others may feel personal growth requires that it decrease. Each church will have to prayerfully consider how they feel led in developing the theological climate of the congregation.

Question Text

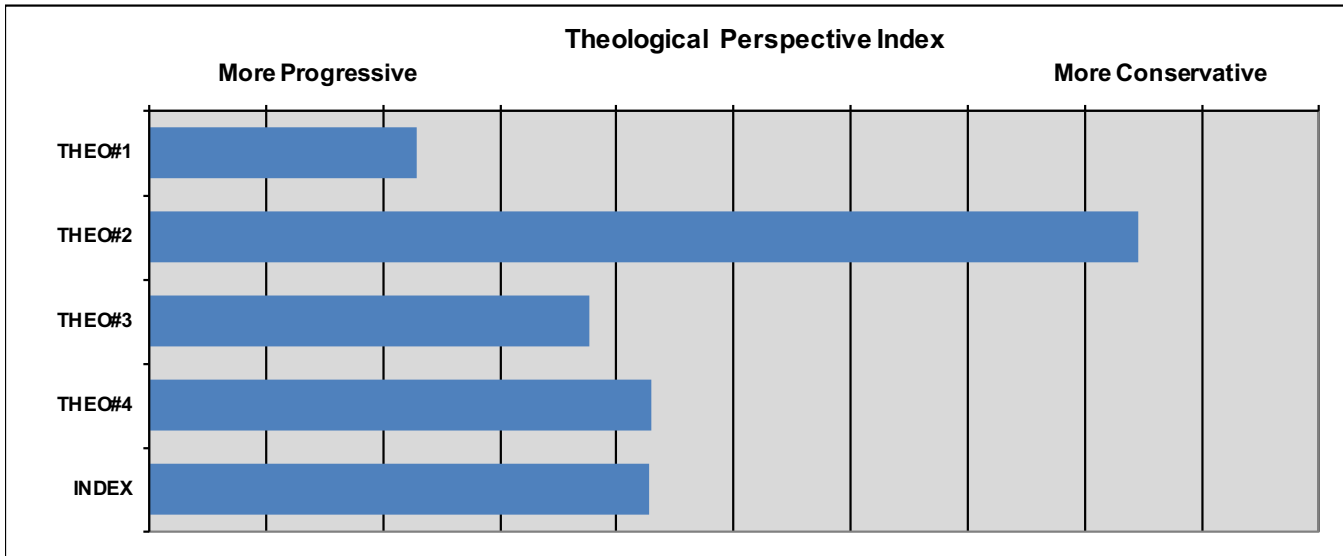
- THEO#1 Converting persons to Christ must be the first step in creating a better society.
- THEO#2 Our congregation is committed to abide by the unchanging, historic faith as handed down through the centuries.
- THEO#3 Scripture is the literal Word of God without error, not only in matters of faith, but also in historical, geographical, and other secular matters.
- THEO#4 The main purpose of Christian education is to help people know what is in the Bible.

Response Percentages (These are the scores from your congregation.)

Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
THEO#1	16.9	19.7	22.5	18.3	12.7	9.9
THEO#2	0.0	1.8	5.4	41.1	42.9	8.9
THEO#3	24.2	22.7	15.2	16.7	13.6	7.6
THEO#4	7.2	15.9	15.9	40.6	14.5	5.8

Comparative Profile (These show how your scores compared with other churches.)

Compared with other churches your theological diversity is Very high



Flexible Style Index

The Flexible Style Index registers the degree to which the church is willing to make adjustments in the way it goes about its ministry. The more flexible a church, the more likely it is to adapt to the particular context in which it is serving to meet either the needs of its members or those of the community. The less flexible a church, the more likely it is to believe that a particular style is central to its identity.

The degree of flexibility in a church should be consistent with its strategic priorities. For example, if a church indicates that one of its priorities is to make necessary changes to attract families with children and youth, it should have the degree of flexibility necessary to achieve that goal.

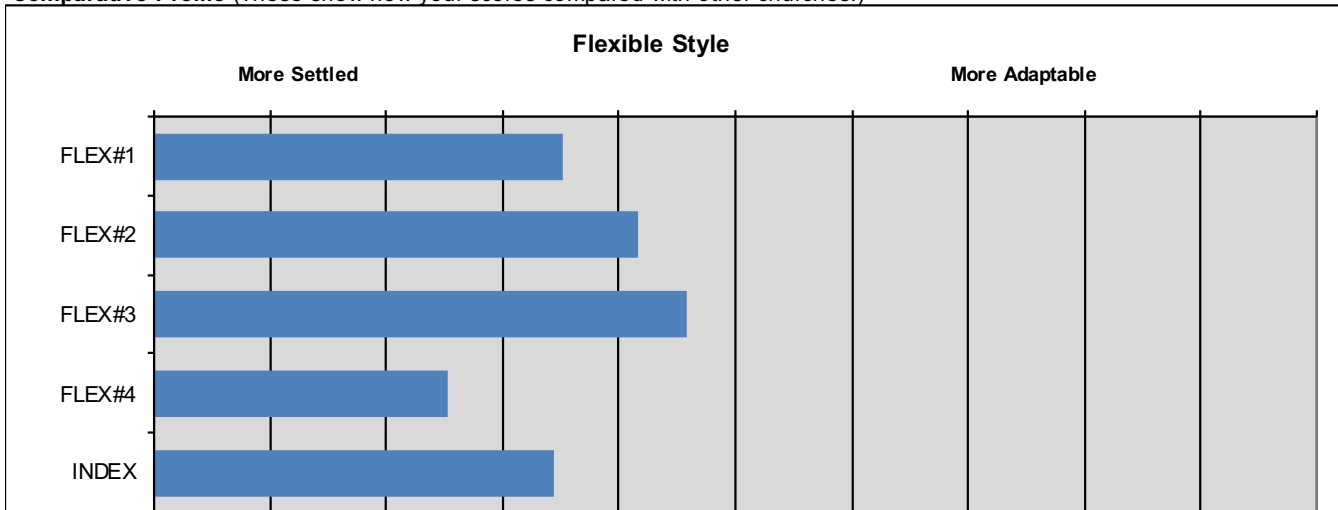
Question Text

- FLEX#1 Our attenders welcome changes in weekend services.
- FLEX#2 Our church tends to stay very close to established ways of doing things.
- FLEX#3 We are willing to adapt our weekend services to the needs and circumstances of the people we want to reach in our local community.
- FLEX#4 Our church changes its program from time to time to meet the changing needs of its attenders.

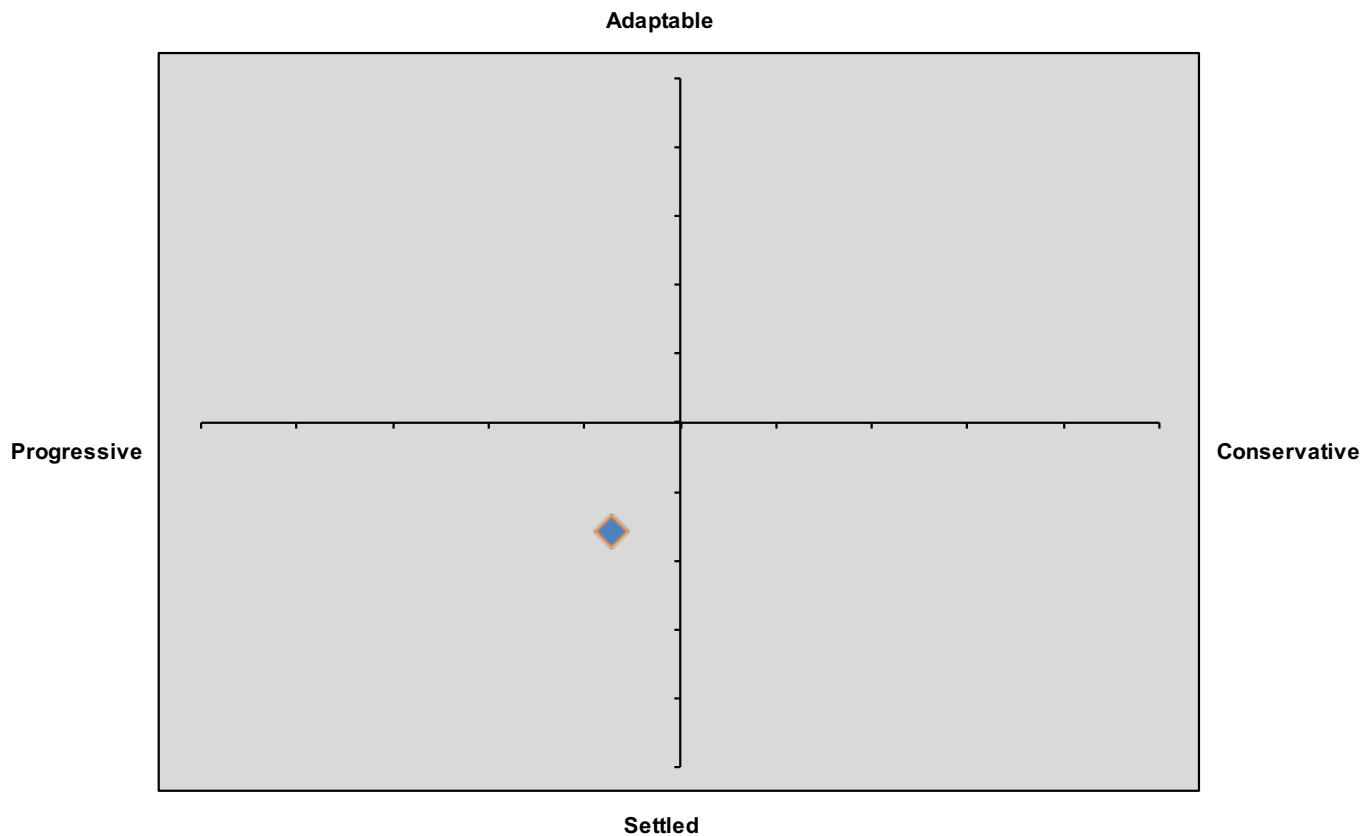
Response Percentages (These are the scores from your congregation.)

Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
FLEX#1	1.9	13.5	46.2	25.0	13.5	0.0
FLEX#2	1.4	5.6	4.2	44.4	37.5	6.9
FLEX#3	5.3	7.0	17.5	35.1	28.1	7.0
FLEX#4	4.6	6.2	21.5	35.4	26.2	6.2

Comparative Profile (These show how your scores compared with other churches.)



Note: Question two (2) is negatively worded relative to the index. In the Comparative Profile, the polarity has been reversed. In every case a longer bar suggests a more adaptable evaluation.



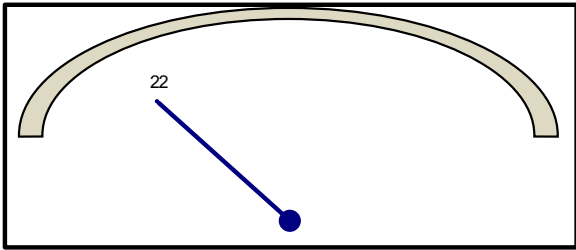
This map indicates the particular style of a church using two characteristics. The first characteristic is whether the church is theologically conservative or progressive. The second characteristic is whether the church is more adaptable or settled in its approach to its life. The combination of these two characteristics produces the four different possibilities for the overall style of a church. These are noted in the four quadrants of the map.

1. **Progressive-Adaptable** churches
2. **Progressive-Settled** churches
3. **Conservative-Adaptable** churches
4. **Conservative-Settled** churches

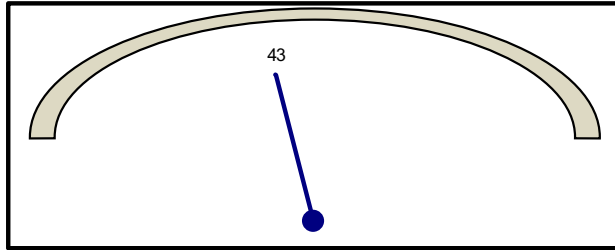
Each of these quadrants represent core values that need to be clarified relative to theology and style. It can also be helpful to explore whether strengths have been fully developed and to identify opportunities for further development. Leaders can also work to understand how the vulnerabilities inherent in their type can be hampering vitality and growth.

Performance Dashboard

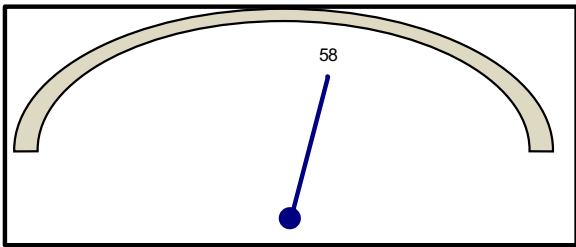
Hospitality



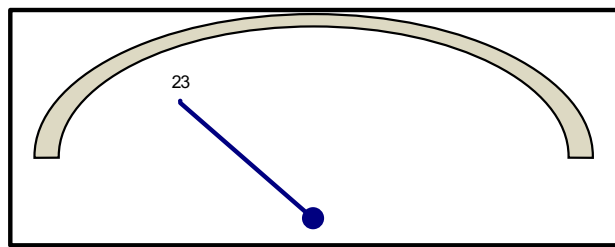
Morale



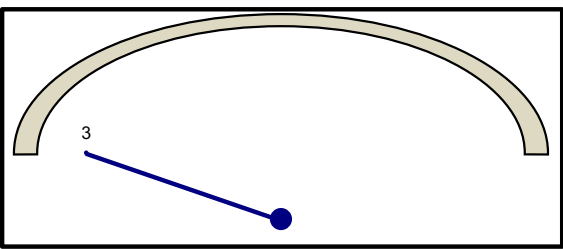
Conflict Management



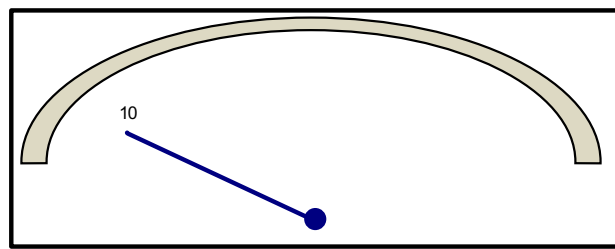
Governance



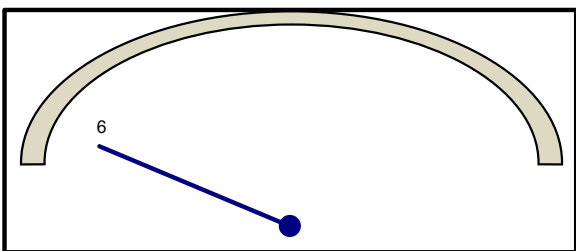
Spiritual Vitality



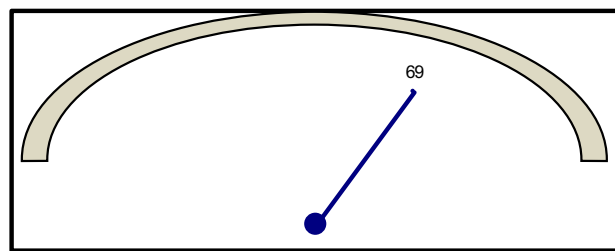
Readiness for Ministry



Engagement in Education



Worship and Music



Performance Indices

Hospitality Index

The Hospitality Index seeks to measure the degree to which members perceive that the congregation is engaged in offering themselves and their resources to folks who are new, different, or in need. Persons generally expect that churches will be inviting and supportive communities. However, church communities have decidedly different "temperatures" to those who enter them. Some churches feel cold. Others feel warm. It can be difficult for members to gauge this accurately since some may have a network of relationships that others do not. If scores in this indices are low, it is important to give it priority.

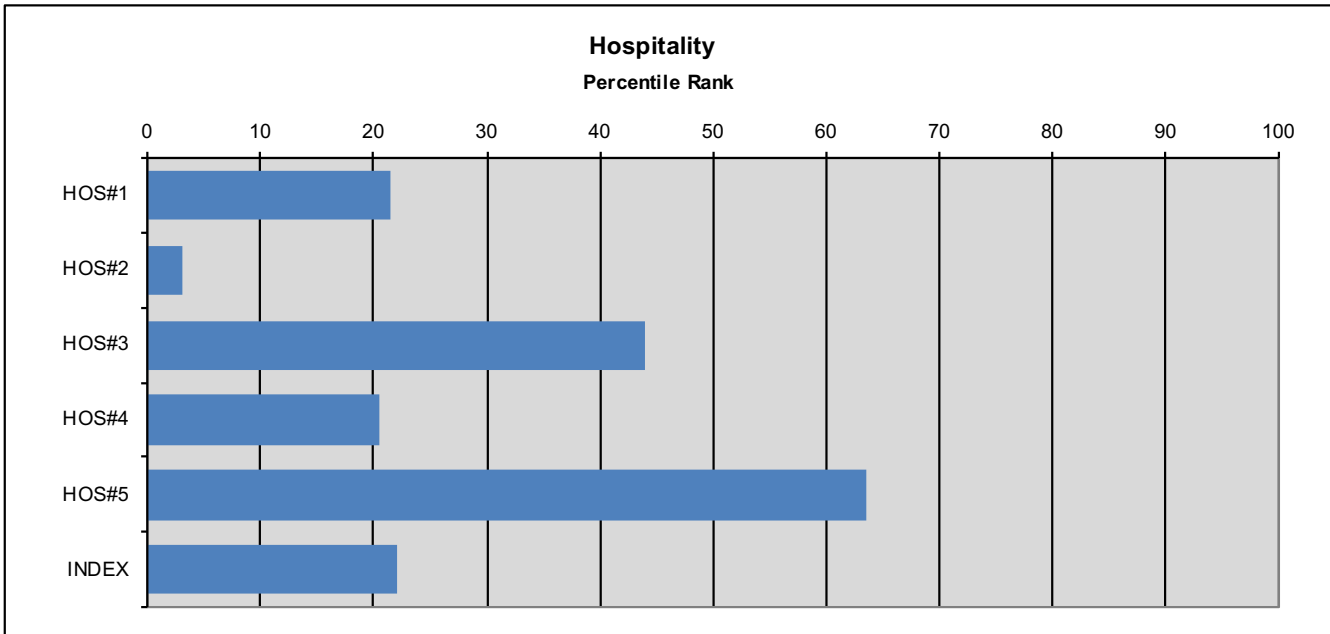
Question Text

- HOS#1 Our church welcomes and is enriched by persons from many different walks of life.
- HOS#2 Being part of this church community has given new meaning to my life.
- HOS#3 A friendly atmosphere prevails among the attenders of our church.
- HOS#4 I sense an atmosphere of genuine care and concern among our attenders in time of personal need.
- HOS#5 Regular attenders in our church have been prepared to personally welcome guests in weekend services.

Response Percentages (These are the scores from your congregation.)

Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
HOS#1	4.1	8.2	6.8	21.9	35.6	23.3
HOS#2	2.6	10.5	11.8	27.6	34.2	13.2
HOS#3	0.0	0.0	3.9	15.8	52.6	27.6
HOS#4	0.0	0.0	2.9	30.0	35.7	31.4
HOS#5	0.0	6.3	9.5	15.9	49.2	19.0

Comparative Profile (These show how your scores compared with other churches.)



Performance Indices

Morale Index

Morale is the positive, passionate, and persuasive engagement of members in the mission of the church. It is positive in that people find energy generated in their experiences with the church. It is passionate in that it engages people emotionally and not simply conceptually or in dutiful behavior. It is persuasive in that people sense the need to bring others into the experience.

Developing high morale must be a critical long term strategy. It is not as easily changed as the Hospitality Index. It requires clear direction, the ability to set goals and meet them, and the development of a sense that the work of the church is very important in the world.

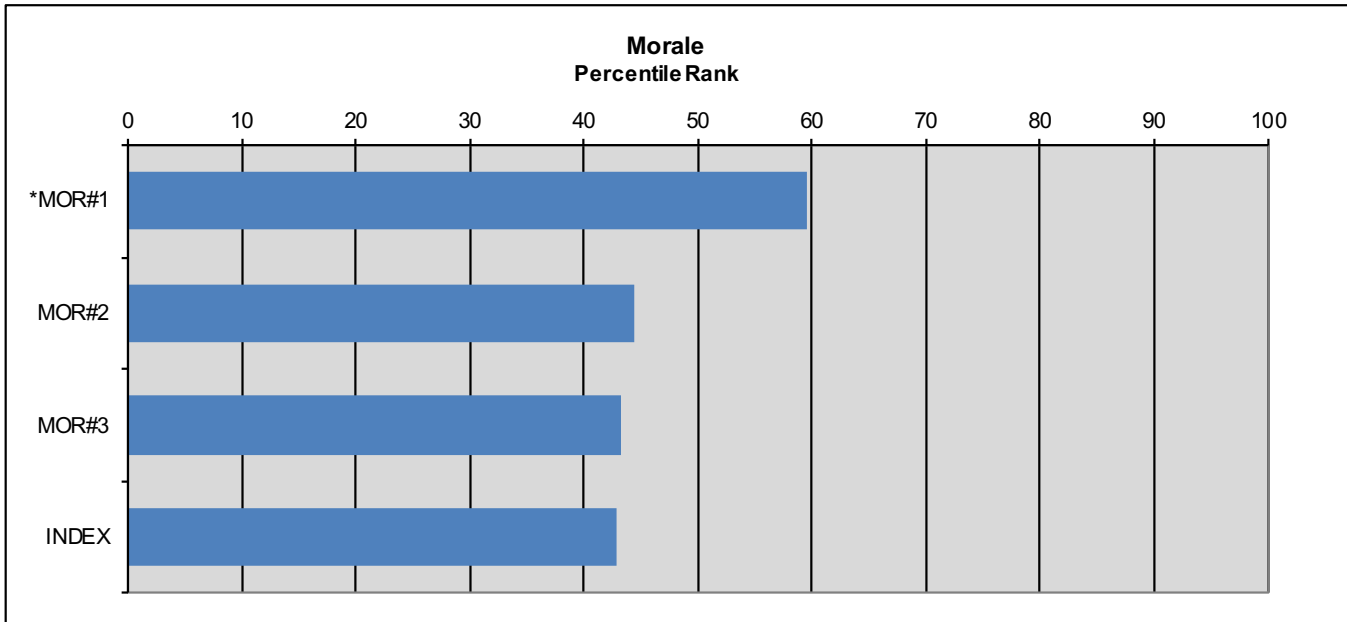
Question Text

- *MOR#1 It seems to me that we are just going through the motions of church activity. There isn't much excitement about it among our attenders.
- MOR#2 The whole spirit in our congregation makes people want to get as involved as possible.
- MOR#3 On the whole, I am satisfied with how things are in our church.

Response Percentages (These are the scores from your congregation.)

Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
*MOR#1	8.8	27.9	25.0	17.6	13.2	7.4
MOR#2	1.6	7.8	28.1	32.8	28.1	1.6
MOR#3	1.4	7.0	15.5	25.4	42.3	8.5

Comparative Profile (These show how your scores compared with other churches.)



Note: A question with an asterisk is negatively worded relative to the index. In the Comparative Profile, a shorter bar is preferred for questions that are negatively worded. The overall index scores takes this into account in its calculation.

Conflict Management Index

The Conflict Management Index measures the degree to which members believe that conflict is appropriately managed and, where possible, resolved. It is important to note that the Conflict Management Index does not correlate strongly with the Hospitality Index or the Spiritual Vitality Index. This means that a congregation can perceive itself as having a strong faith and a genuine concern for one another, yet still experience painful conflict. This is because the tools required to deal with conflict go beyond good intentions, and involve specific training that nearly anyone can learn...if they choose to do so.

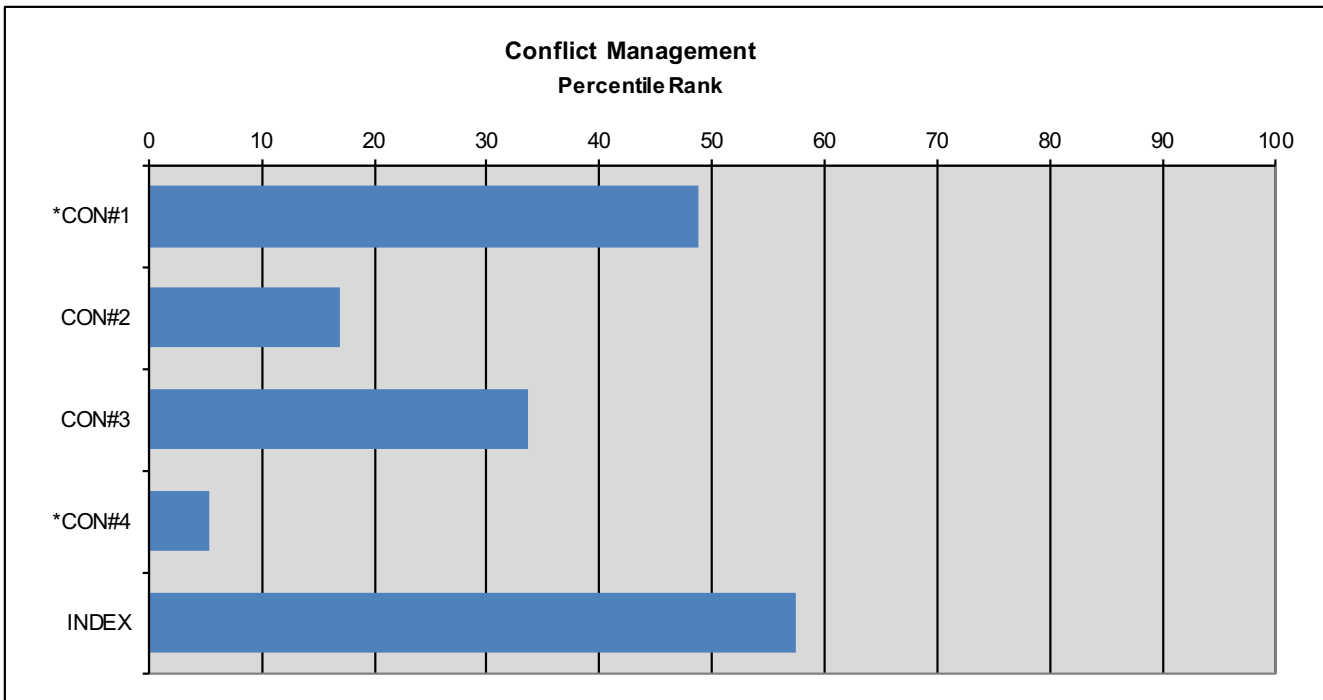
Question Text

- *CON#1 There is a disturbing amount of conflict in our congregation.
- CON#2 Problems between groups in this church are usually resolved through mutual effort.
- CON#3 Among most of our attenders there is a healthy tolerance of differing opinions and beliefs.
- *CON#4 There is frequently a small group of regular attenders that opposes what the majority want to do.

Response Percentages (These are the scores from your congregation.)

Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
*CON#1	21.3	36.1	18.0	16.4	4.9	3.3
CON#2	6.1	6.1	20.4	34.7	26.5	6.1
CON#3	3.0	6.1	10.6	31.8	39.4	9.1
*CON#4	12.5	41.7	33.3	12.5	0.0	0.0

Comparative Profile (These show how your scores compared with other churches.)



Note: A question with an asterisk is negatively worded relative to the index. In the Comparative Profile, a shorter bar is preferred for questions that are negatively worded. The overall index scores takes this into account in its calculation.

Performance Indices

Governance Index

The Governance Index measures the degree to which members believe that the decision making structures and processes of the church are open to their concerns and input. While church polity may lodge almost all decision-making in one group of persons, a Board for example, there are many creative ways in which that authority can be delegated or shared. Committees, commissions, task forces, leadership assemblies, and joint meetings expand the decision-making circle. Regular input from surveys, focus groups, and interviews can give people a sense of involvement in the way decisions are made. As people perceive openness in the way leaders make decisions, they are more likely to have high morale and support the decisions that have been made.

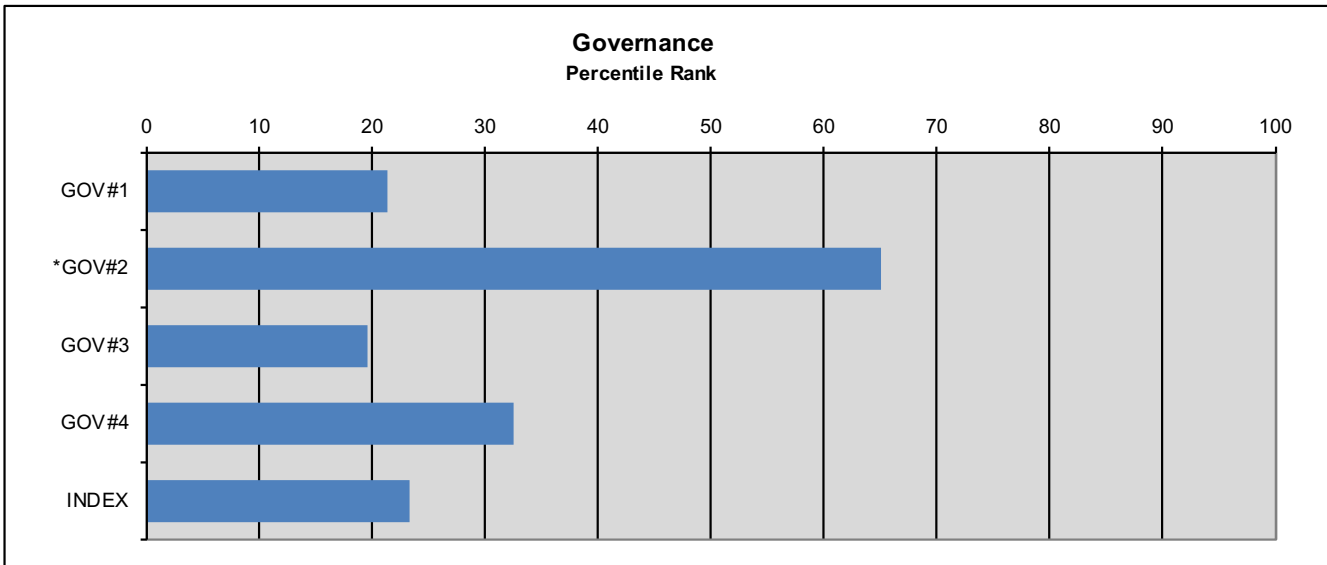
Question Text

- GOV#1 The leaders of our church show a genuine concern to know what people are thinking when decisions need to be made.
- *GOV#2 The same small group of people seem to make most of the important decisions in our church.
- GOV#3 In important decisions in our church, adequate opportunity for consideration of different approaches is usually provided.
- GOV#4 Persons who serve as leaders in our church are representative of our regular attenders.

Response Percentages (These are the scores from your congregation.)

Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
GOV#1	4.6	9.2	9.2	29.2	26.2	21.5
*GOV#2	1.5	6.0	6.0	38.8	26.9	20.9
GOV#3	4.6	6.2	13.8	41.5	27.7	6.2
GOV#4	3.0	1.5	3.0	33.3	50.0	9.1

Comparative Profile (These show how your scores compared with other churches.)



Note: A question with an asterisk is negatively worded relative to the index. In the Comparative Profile, a shorter bar is preferred for questions that are negatively worded. The overall index scores takes this into account in its calculation.

Performance Indices

Spiritual Vitality Index

The Spiritual Vitality Index measures the degree to which members believe that their faith is central to their lives rather than peripheral or episodic. It is an important index in that it correlates mildly with the Hospitality Index. In addition, the Spiritual Vitality Index relates strongly to the percent of household income that members give to the church. This would seem to confirm what Jesus said: "Where your treasure is, there will your heart be also."

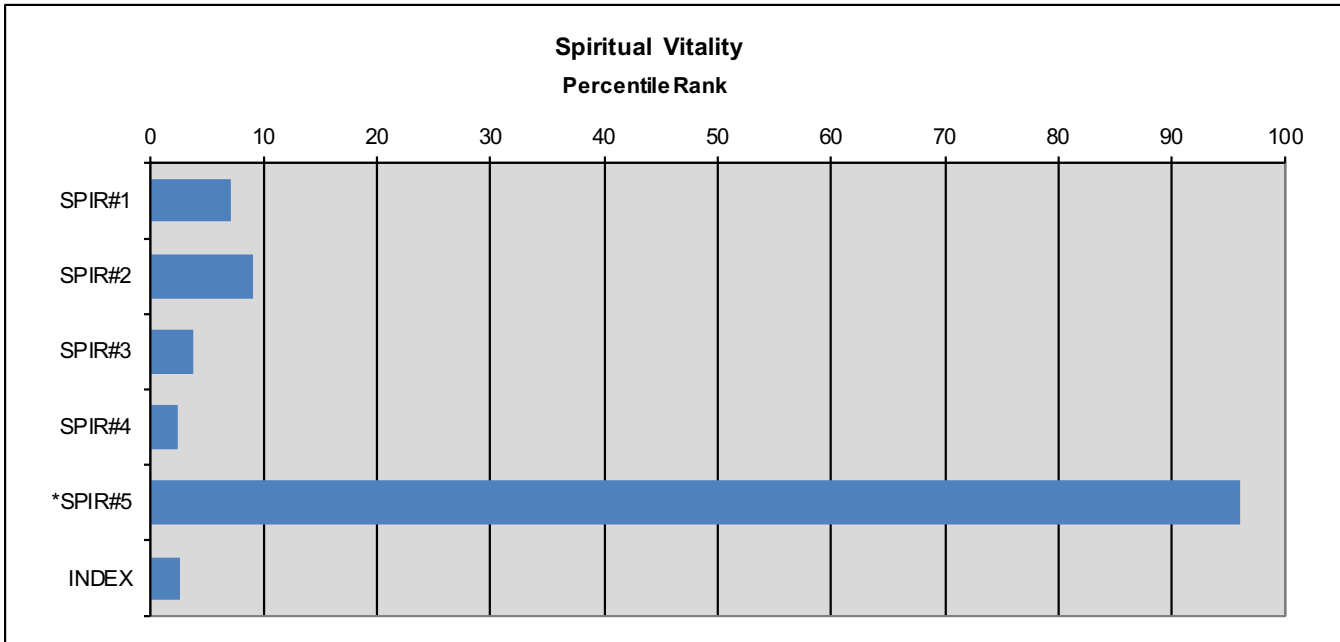
Question Text

- SPIR#1 My spiritual experiences often impact the way I look at life.
- SPIR#2 My spirituality is really the basis of my whole approach to life.
- SPIR#3 I experience the presence of God in my life.
- SPIR#4 I work to connect my faith to all the other aspects of my life.
- *SPIR#5 Although my faith is important to me, I feel there are other things more pressing in my life right now.

Response Percentages (These are the scores from your congregation.)

Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
SPIR#1	3.8	2.6	2.6	23.1	30.8	37.2
SPIR#2	4.0	6.7	4.0	28.0	34.7	22.7
SPIR#3	1.3	7.7	2.6	16.7	33.3	38.5
SPIR#4	0.0	5.6	8.5	32.4	36.6	16.9
*SPIR#5	13.2	10.3	25.0	36.8	10.3	4.4

Comparative Profile (These show how your scores compared with other churches.)



Note: A question with an asterisk is negatively worded relative to the index. In the Comparative Profile, a shorter bar is preferred for questions that are negatively worded. The overall index scores takes this into account in its calculation.

Readiness for Ministry Index

In the last thirty years, a shift has taken place in our understanding of ministry. Some churches call it lay ministry, some lay leadership, others, the ministry of the baptized. In each case the basic concept is that all members of a church are called to ministry, and it is the responsibility of the church to help members identify their gifts and connect to ministries that best fit those gifts. The Readiness for Ministry Index measures the degree to which the church has helped members make this transition in their understanding and equipped them for their own particular ministry.

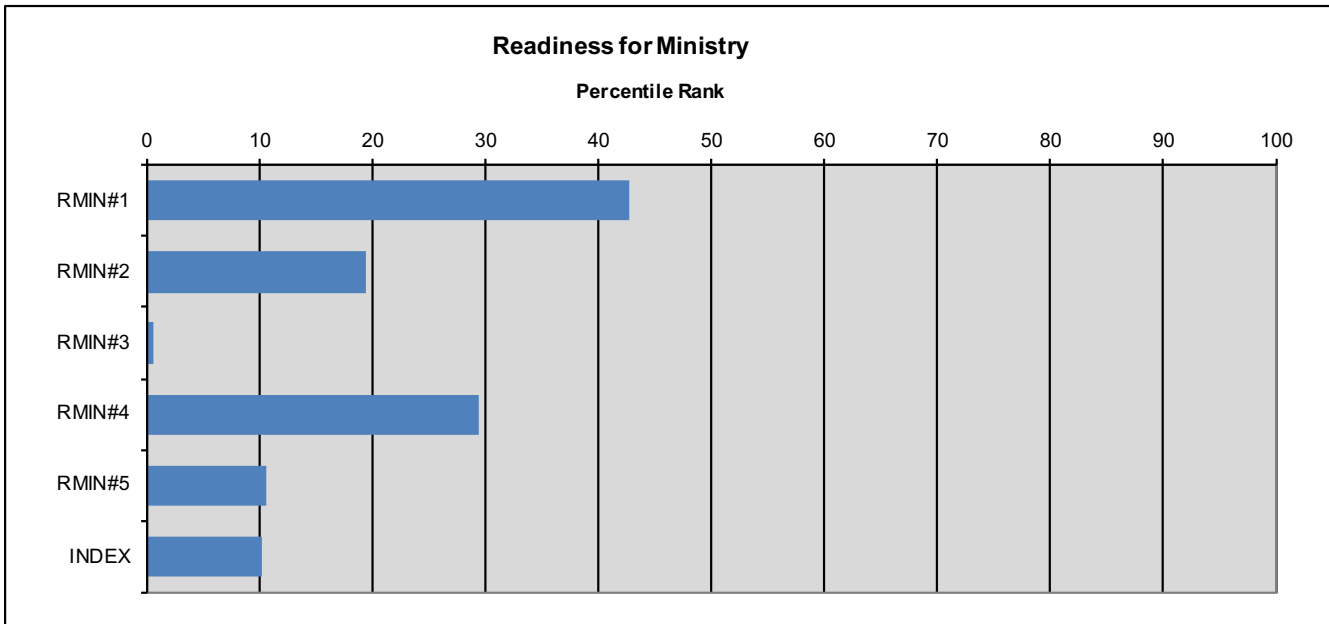
Question Text

- RMIN#1 Our church does a good job helping each attender understand that he or she is called to ministry.
- RMIN#2 Our church prepares our attenders for ministry by helping them discern their gifts.
- RMIN#3 Our church provides opportunities for attenders to engage in active ministry within the church and to the world.
- RMIN#4 Our church does a good job supporting persons in ministry by reminding them that they are making a difference.
- RMIN#5 In our congregation the laity work with the Senior Pastor in leading and planning weekend services.

Response Percentages (These are the scores from your congregation.)

Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
RMIN#1	1.7	3.4	18.6	44.1	28.8	3.4
RMIN#2	0.0	14.5	36.4	25.5	21.8	1.8
RMIN#3	1.6	8.2	26.2	32.8	27.9	3.3
RMIN#4	0.0	3.8	7.7	44.2	42.3	1.9
RMIN#5	2.5	10.0	30.0	22.5	27.5	7.5

Comparative Profile (These show how your scores compared with other churches.)



Educational Engagement Index

Christian education is a life-long process that enriches a person's spiritual life and better prepares him or her for service in the world. The Educational Engagement Index measures the degree to which members share in that understanding. It also gauges the degree to which the church provides developmentally appropriate education across the entire span of life. In addition, it recognizes that members are living with a variety of schedules and that education must be provided in a way that adapts to member needs.

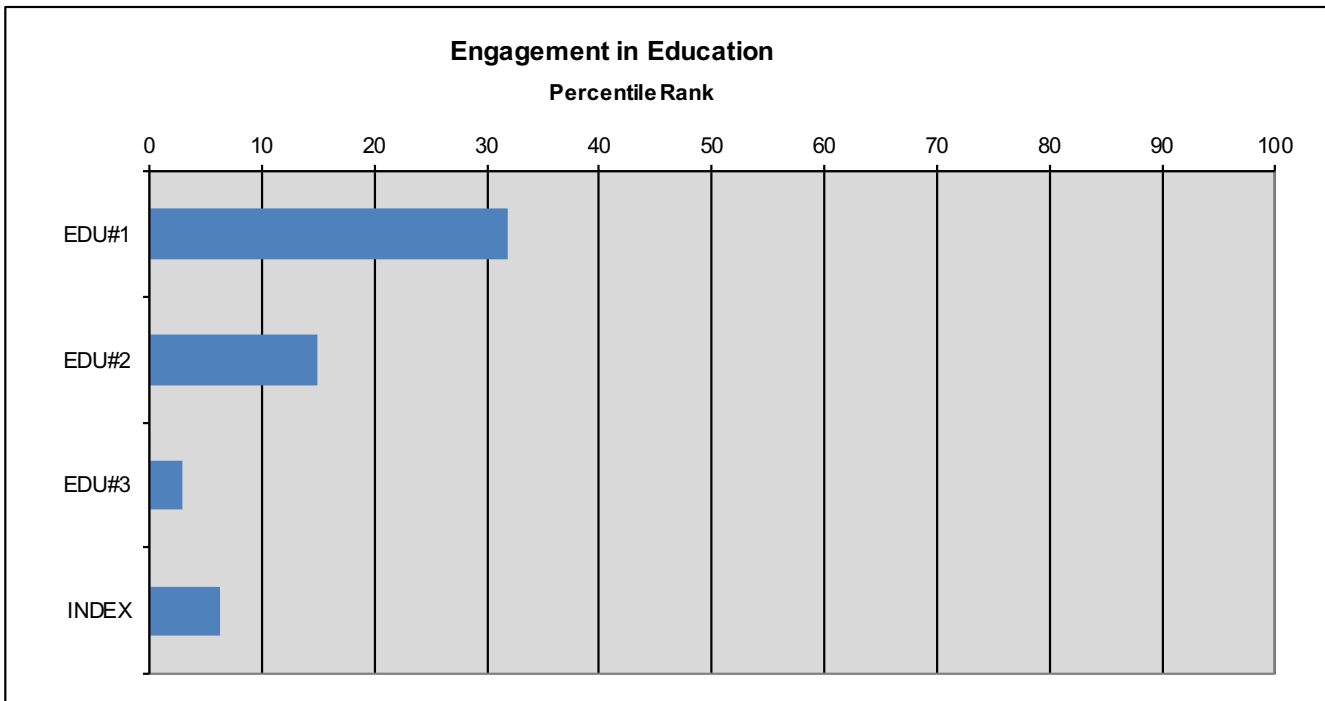
Question Text

- EDU#1 Our attenders understand that they have a spiritual responsibility for life-long learning and formation.
- EDU#2 Our church provides opportunities for education and formation in a variety of ways so that I can find one that fits my complex lifestyle.
- EDU#3 Our church provides high quality education that is appropriate to every age and stage of life.

Response Percentages (These are the scores from your congregation.)

Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
EDU#1	1.8	3.5	10.5	43.9	24.6	15.8
EDU#2	3.2	6.3	31.7	27.0	25.4	6.3
EDU#3	9.8	29.5	34.4	13.1	9.8	3.3

Comparative Profile (These show how your scores compared with other churches.)



Performance Indices

Worship and Music Index

The worship experience is central to the vitality and growth of a congregation. While members are often engaged in a wide variety of activities, worship is the one experience that every member shares. Research suggests that worship is a primary factor in the morale of a congregation and that when the worship experience of a congregation is vibrant, members also tend to feel energized about the work of the church. The Worship and Music Index seeks to capture the congregation's feelings about the quality of the worship experience.

Question Text

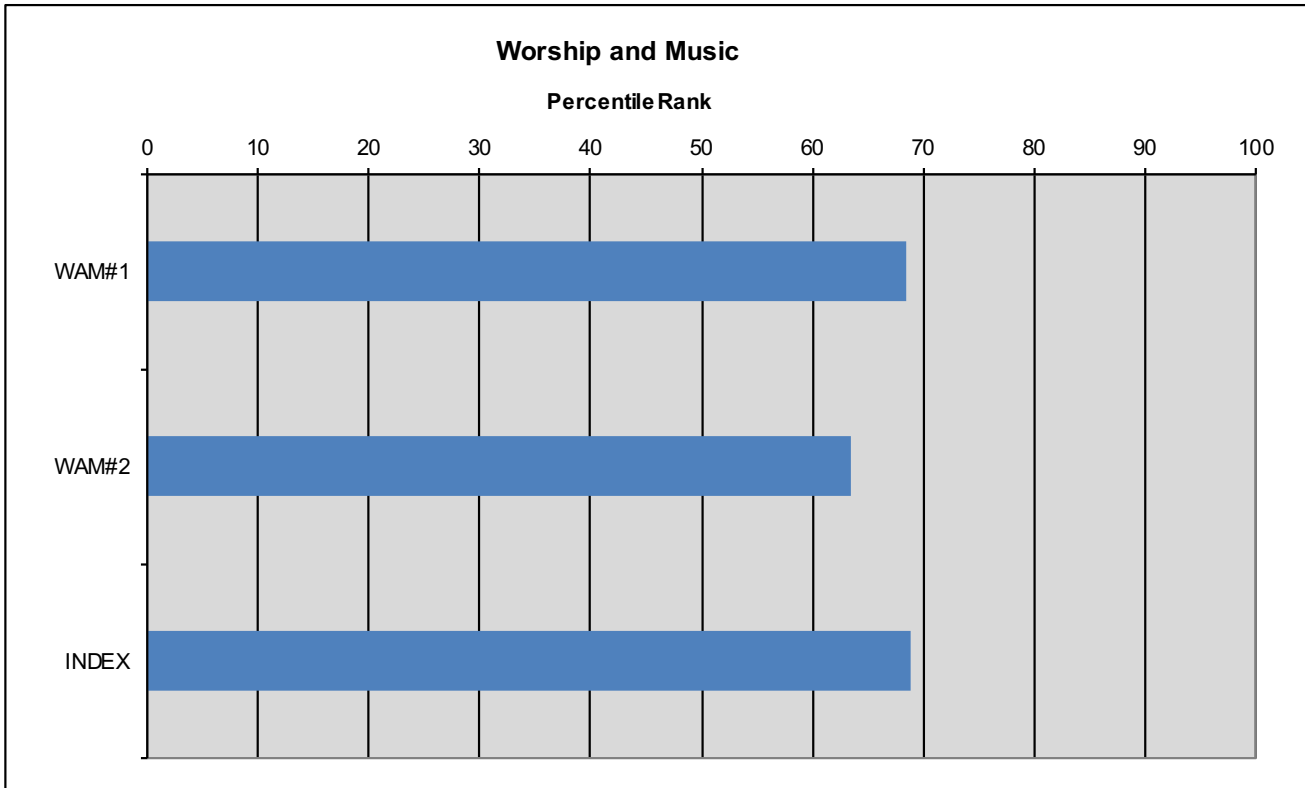
WAM#1 The music at our church is outstanding in quality and appropriate in style to our congregation.

WAM#2 The weekend services at our church are exceptional in both quality and spiritual content.

Response Percentages (These are the scores from your congregation.)

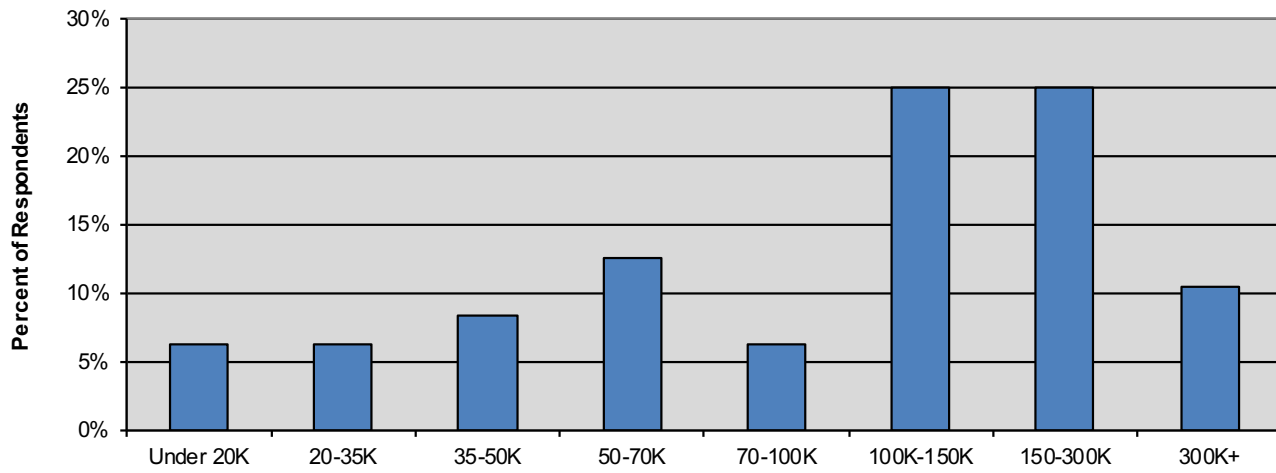
Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
WAM#1	2.7	0.0	5.3	13.3	20.0	58.7
WAM#2	0.0	2.9	14.3	18.6	37.1	27.1

Comparative Profile (These show how your scores compared with other churches.)

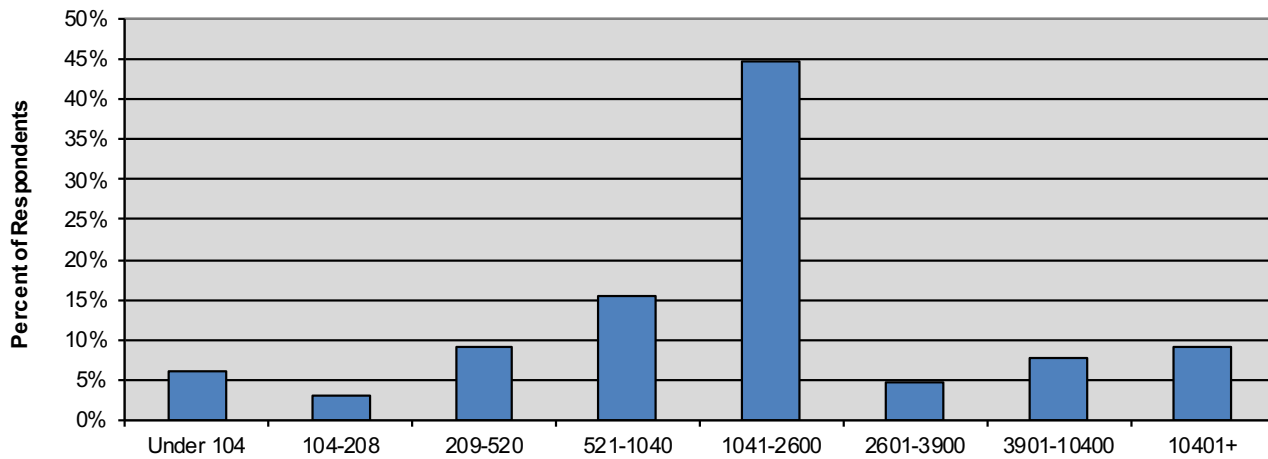


Financial Information

Income



Contributions



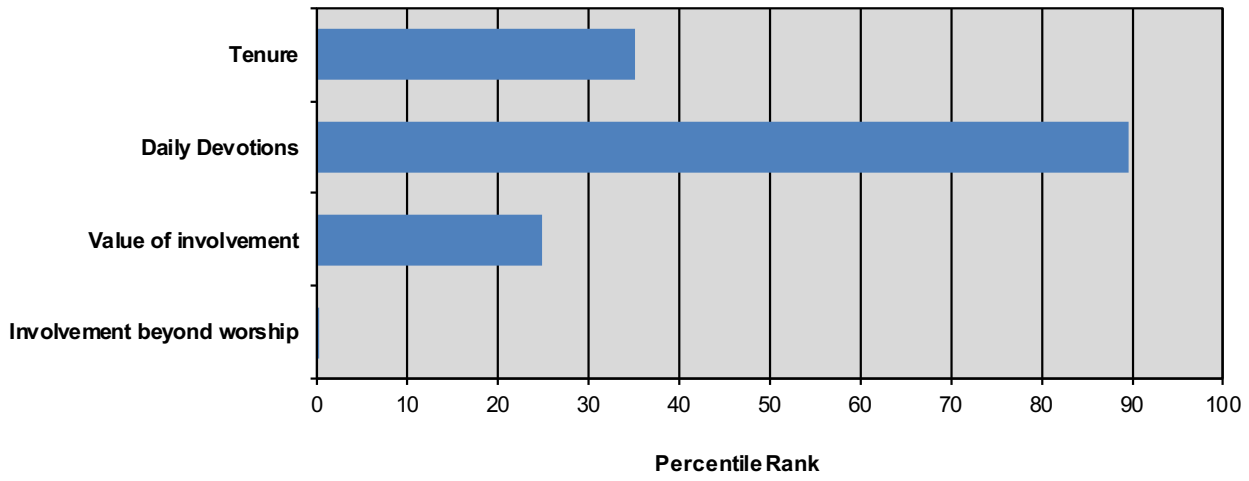
Total church income	\$131,000
Contribution per household	\$1,955
Average household income	\$142,656
Average percent of income given	1.37%
Percentile rank	13

Demographic Data

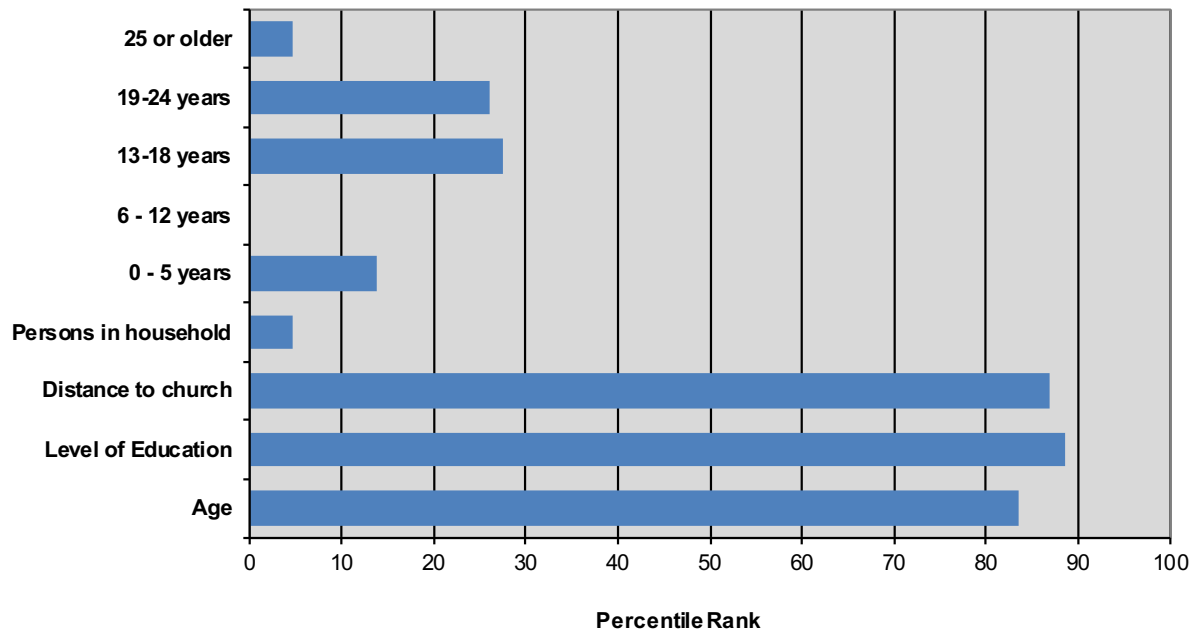
Age	Below 19 0%	19-24 3%	25-34 0%	35-44 1%	45-54 12%	55-64 29%	65+ 54%
Tenure	Under one year 0%	1-2 years 7%	3-4 years 14%	5-10 years 24%	11-15 years 14%	16-20 years 3%	Over 20 years 39%
Distance to Church	Under 4 blocks 11%	5-8 blocks 1%	1-2 miles 8%	3-4 miles 8%	5-9 miles 30%	10-15 miles 13%	Over 15 miles 28%
Attendance	None 19%	1-4 times 16%	Once per month 3%	Twice per month 4%	Three times a month 22%	All but 4 weeks 14%	Every week 22%
Attendance Trend*	Third as much 17%	Half as much 3%	Somewhat less 12%	Same 54%	Somewhat more 10%	Twice as much 1%	Three times as much 3%
Gender	Male 36%	Female 64%					
Ethnic Background	Black/African American 0%	White 89%	American Indian/Alaskan Native 0%	Latino/Hispanic/Spanish origin 0%	Asian 9%	Other 2%	
Level of Education	Less than high school 0%	Some high school 1%	High school grad 3%	Some college 6%	College graduate 29%	Some post graduate 7%	Graduate degree 54%
Persons in Household Total	One 33%	Two 50%	Three 16%	Four 2%	Five 0%	Six or more 0%	
0 - 5 years	None 97%	One 3%	Two 0%	Three 0%	Four 0%	Five 0%	Six or more 0%
6 - 12 years	100%	0%	0%	0%	0%	0%	0%
13-18 years	92%	7%	2%	0%	0%	0%	0%
19-24 years	92%	8%	0%	0%	0%	0%	0%
25 or older	32%	20%	47%	0%	0%	0%	0%

Activity and Demographic Data

Activity



Household



Church Data Form

Most recent membership	90
One year earlier	92
Two years earlier	100
Three years earlier	110
Most recent new members	3
One year earlier	4
Two years earlier	1
Three years earlier	5
Most recent average Sunday attendance	30
One year earlier	64
Two years earlier	74
Three years earlier	70
Church Assessment Roll	98
Number of households	67
Givers of record	72
Letters sent out	98
Number returned/participated	81
Total receipts most recent	\$ 131,000
Total receipts one year earlier	\$ 116,000
Total receipts two years earlier	\$ 181,000

Community

Population trend	A church where the community within one mile of the church has a population that has been relatively stable over the last three years
Income trend	A church where the income in the neighborhood within one mile of the church has not changed over the last three years

Interim Profile

NTRM#1 When you think about the overall strength of the church now compared to the strength of the church just prior to the resignation announcement of your former Pastor would you say the congregation is

Much weaker	2%
Weaker	17%
About the same	44%
Stronger	33%
Much stronger	4%

NTRM#2 The leadership is doing a good job communicating with the congregation during our transition to a new Pastor.

NTRM#3 At this point, I believe that the congregation has adjusted well to the loss of the former Pastor.

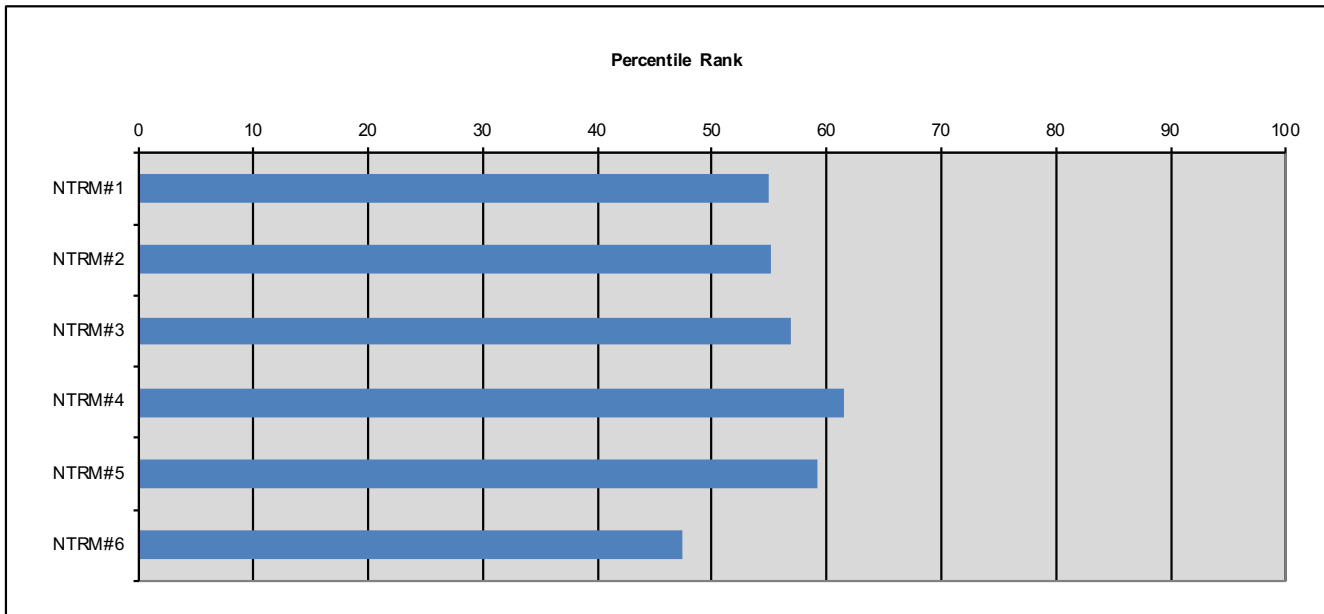
;
I am comfortable with the pace of our transition process including our search for a new Pastor.

NTRM#5 I believe that members of the congregation are being well utilized to help with our transition to a new Pastor.

NTRM#6 If the search committee were to discover a new Pastor for us today, I believe we are ready to follow his or her leadership.

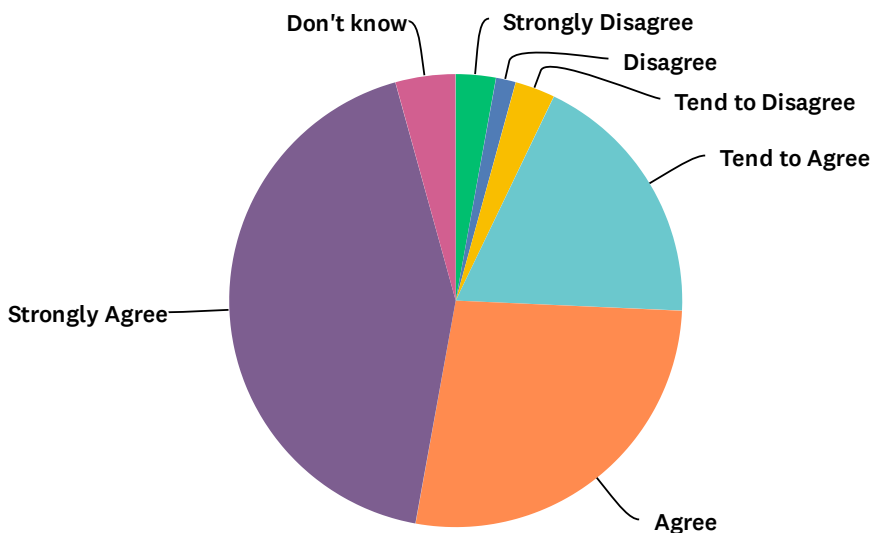
Question	Strongly Disagree	Disagree	Tend to Disagree	Tend to Agree	Agree	Strongly Agree
NTRM#2	0%	8%	3%	30%	32%	27%
NTRM#3	0%	5%	8%	22%	53%	12%
NTRM#4	5%	8%	6%	19%	48%	13%
NTRM#5	2%	8%	8%	22%	38%	22%
NTRM#6	6%	2%	2%	30%	46%	14%

Comparative Profile (These show how your scores compared with other churches.)



Q86 I believe our congregation has done a good job at adapting during this pandemic so that we stay connected.

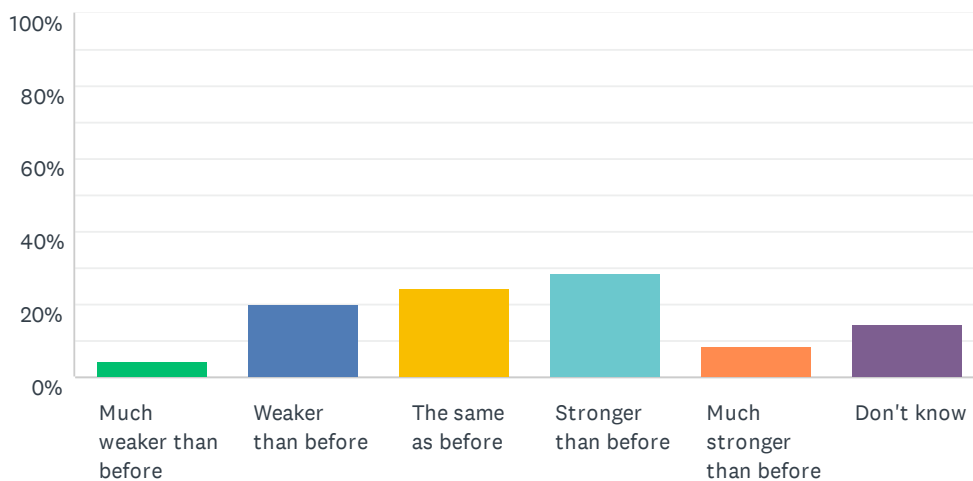
Answered: 70 Skipped: 11



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.86%	2
Disagree	1.43%	1
Tend to Disagree	2.86%	2
Tend to Agree	18.57%	13
Agree	27.14%	19
Strongly Agree	42.86%	30
Don't know	4.29%	3
TOTAL		70

Q87 I believe after the pandemic when our congregation comes back together we will be:

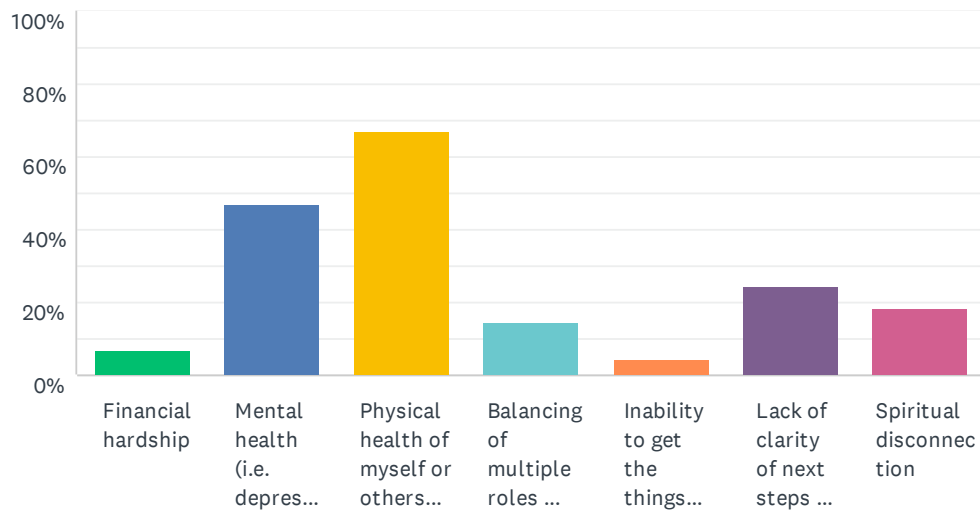
Answered: 70 Skipped: 11



ANSWER CHOICES	RESPONSES	
Much weaker than before	4.29%	3
Weaker than before	20.00%	14
The same as before	24.29%	17
Stronger than before	28.57%	20
Much stronger than before	8.57%	6
Don't know	14.29%	10
Total Respondents: 70		

Q88 During this time, the top two areas of concern or anxiety for me and my family are (please pick two):

Answered: 70 Skipped: 11



ANSWER CHOICES	RESPONSES	
Financial hardship	7.14%	5
Mental health (i.e. depression, anxiety, disconnection, etc)	47.14%	33
Physical health of myself or others within my family/friends (i.e. underlying health concerns, COVID, etc.)	67.14%	47
Balancing of multiple roles - such as homeschooling while working	14.29%	10
Inability to get the things I need (i.e. groceries, medications, household goods, etc.)	4.29%	3
Lack of clarity of next steps for my life after the crisis is over	24.29%	17
Spiritual disconnection	18.57%	13
Total Respondents: 70		

Q89 Something that I would like to thank the church leadership for during this time is:

Answered: 54 Skipped: 27

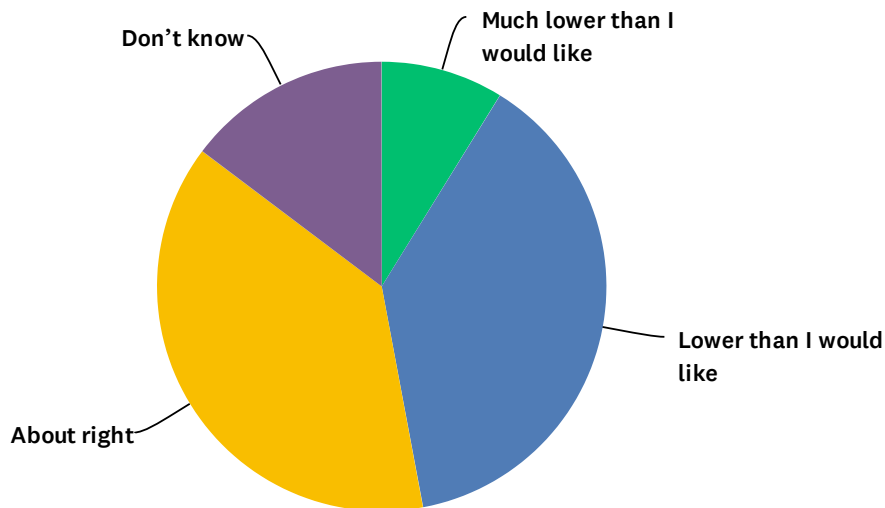
#	RESPONSES	DATE
1	Good online resources	4/5/2021 10:34 AM
2	I want to thank the church leadership for providing full on-line church services with all the elements of in person services during the pandemic crisis.	4/4/2021 11:57 PM
3	Continuing Virtual Services with both music & fellowship.□	4/4/2021 6:50 PM
4	Their kindness and fortitude.	4/4/2021 6:34 PM
5	The online services and the great music.	4/4/2021 3:27 PM
6	The care and attention to the weekly services.	4/4/2021 12:50 PM
7	I don't have any of the above mentioned problems. The survey is just making me pick them.	4/4/2021 11:49 AM
8	The availability of services online, the fellowship hour. The concern for others demonstrated by everyone at every level of the church!! The music!	4/4/2021 8:06 AM
9	Connecting. Communicating. Being there. On line newsletter and Sunday program. Offering a wonderful virtual service. Opportunities to chat after service. Continuation of bible study. Making it possible to still order flowers for the holidays. Thank you for figuring out the technology that was needed during the Pandemic. It was challenging on both sides.	4/3/2021 8:36 AM
10	Providing on line services.	4/2/2021 2:42 PM
11	Always sending a newsletter, since i don't have access to a computer but that is going to change	4/2/2021 10:42 AM
12	Knowing you are there: a steady, reliable presence no matter what.	3/29/2021 5:49 PM
13	That you kept in touch with me	3/29/2021 9:48 AM
14	keeping services together during the pandemic. providing an ability for members to stay connected	3/28/2021 11:29 AM
15	outreach - friendship - commitment	3/26/2021 4:09 PM
16	Providing an effective Church service including music in a far from normal time.	3/26/2021 1:18 PM
17	Nothing. The church has been totally absent other than emails and letters. Incredibly disappointed in how the church dealt with the last year.	3/26/2021 8:29 AM
18	Keeping in touch with the church and the community, which are exceptional.	3/25/2021 3:53 PM
19	I am not a member of your church now but I attend regularly at my current church and additionally benefitted by your church, and very thankful to you	3/25/2021 4:52 AM
20	The effort that has been put into adapting to a virtual setting is really commendable.	3/24/2021 8:41 PM
21	A meaningful weekly virtual service followed by a "coffee hour" social time to stay connected. Addressing financial concerns due to the pandemic and finding excellent solutions to keep us viable & healthy.	3/24/2021 3:14 PM
22	Always being there, and keeping the church going for all of us.	3/22/2021 6:51 PM
23	All efforts made to continue to provide weekend services remotely, especially given the fact that we were in a transitional phase before the pandemic hit.	3/21/2021 10:06 AM
24	online worship and other activities to keep us connected; beautiful music and always thoughtful sermons	3/21/2021 9:52 AM

Union Church of Pocantico Hills, NY

25	Zoom participation	3/20/2021 4:49 PM
26	Did not do a thing to reach out during the pandemic other than close the church	3/19/2021 9:59 AM
27	The speed and depth of adapting to keep services going. I work in the tech industry and knew how hard to do what they did--and think about it each week.	3/19/2021 7:06 AM
28	For your hard work and service and keeping in touch.	3/18/2021 12:11 PM
29	Special thanks to Lindley and Rick for excellent leadership for our Sunday services.	3/17/2021 5:46 PM
30	Adapting so quickly to online services. The excellent music!	3/15/2021 11:36 PM
31	Keeping the church community/congregation as connected as possible via Zoom services, the music program, bible study, and pastor coffee hour	3/15/2021 4:48 PM
32	Setting up virtual Sunday service.	3/15/2021 12:47 PM
33	ZOOM Service on Sunday and Bible Class. Pastor always available	3/15/2021 11:08 AM
34	Inspiring music and meaningful sermons	3/15/2021 8:26 AM
35	Their continued concern for my well being	3/14/2021 11:25 PM
36	Being there in a genuinely supportive way	3/14/2021 10:03 PM
37	Online services, choice of interim pastor, what I believe is the increased devotion of our board and leaders to the needs of our church	3/14/2021 7:56 PM
38	Their continued concern for me.	3/14/2021 6:17 PM
39	Keeping in touch with all members	3/14/2021 6:09 PM
40	Continued communication and support.	3/14/2021 3:42 PM
41	Sharing chapter/ verse in all our services, using the lords words and expectations , so that we can best apply them in our evryday life and challenges	3/14/2021 3:27 PM
42	Reaching out.	3/14/2021 3:19 PM
43	Zoom worship services.	3/14/2021 2:14 PM
44	Just being there.	3/14/2021 1:05 PM
45	Doing service remotely.	3/14/2021 12:00 PM
46	Recognizing the vital importance of continued spiritual support during this time of crisis, making quick decisions to go remote, putting the health of our congregation first, but working hard to engage as many as possible in virtual services.	3/14/2021 11:06 AM
47	Zooming	3/14/2021 11:01 AM
48	Unfailing generosity and support in keeping us connected and positive in outlook. Kudos particularly to our pastor and Greg and Kim Perry!	3/14/2021 10:54 AM
49	I have been away for one year I feel that I am out of touch with the pastors mission during the oandemic	3/14/2021 10:49 AM
50	There ability to sustain the community	3/14/2021 10:14 AM
51	Keeping the congregation together.	3/14/2021 10:06 AM
52	I want to say thanks to Karen G. and also Sarah.	3/14/2021 9:05 AM
53	Their continued outreach during the pandemic.	3/14/2021 7:04 AM
54	Online services	3/14/2021 6:01 AM

Q96 On the whole, I would say that my current level of engagement to impact the world as an expression of my Christian discipleship is

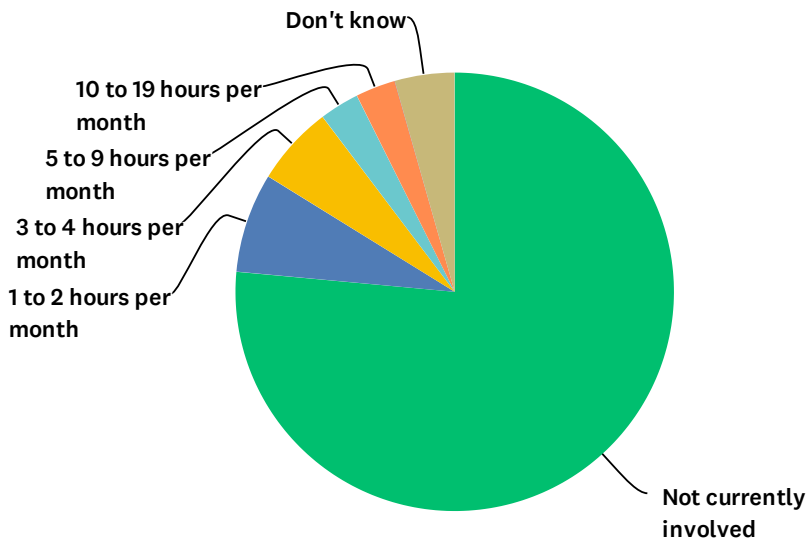
Answered: 68 Skipped: 13



ANSWER CHOICES	RESPONSES	
Much lower than I would like	8.82%	6
Lower than I would like	38.24%	26
About right	38.24%	26
Higher than I would like	0.00%	0
Much higher than I would like	0.00%	0
Don't know	14.71%	10
TOTAL		68

Q97 How many hours do you spend a month volunteering services to the community and world that are sponsored by your church? (Examples: food pantry, homeless shelter, scouts, mission teams, tutoring)

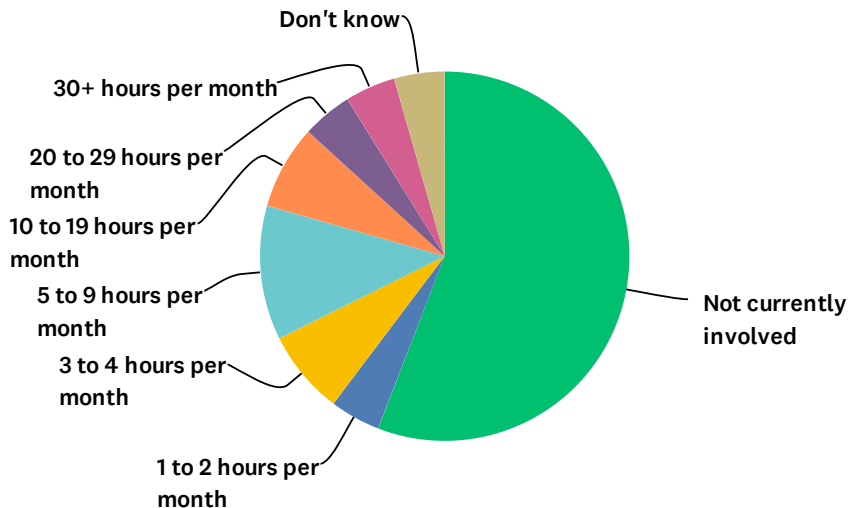
Answered: 68 Skipped: 13



ANSWER CHOICES	RESPONSES	
Not currently involved	76.47%	52
1 to 2 hours per month	7.35%	5
3 to 4 hours per month	5.88%	4
5 to 9 hours per month	2.94%	2
10 to 19 hours per month	2.94%	2
20 to 29 hours per month	0.00%	0
30+ hours per month	0.00%	0
Don't know	4.41%	3
TOTAL		68

Q98 How many hours do you spend a month volunteering services to the community and world through activities that are NOT sponsored by your church? (Examples: Habitat for Humanity, prison ministry, hospital board, Young Life)

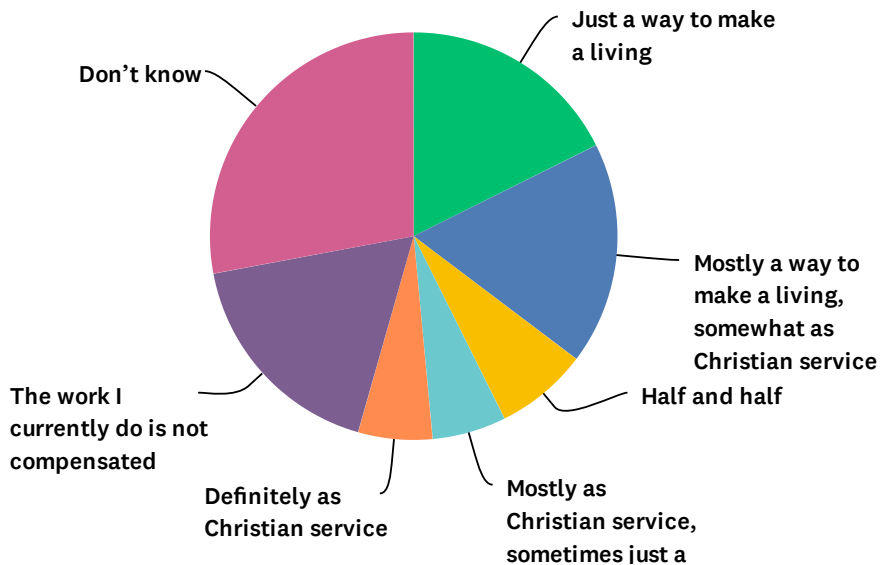
Answered: 68 Skipped: 13



ANSWER CHOICES	RESPONSES	
Not currently involved	55.88%	38
1 to 2 hours per month	4.41%	3
3 to 4 hours per month	7.35%	5
5 to 9 hours per month	11.76%	8
10 to 19 hours per month	7.35%	5
20 to 29 hours per month	4.41%	3
30+ hours per month	4.41%	3
Don't know	4.41%	3
TOTAL		68

Q99 If you have a job for which you are compensated to what extent do you experience your work simply as a way to make a living and to what extent do you experience your work as an opportunity for Christian service?

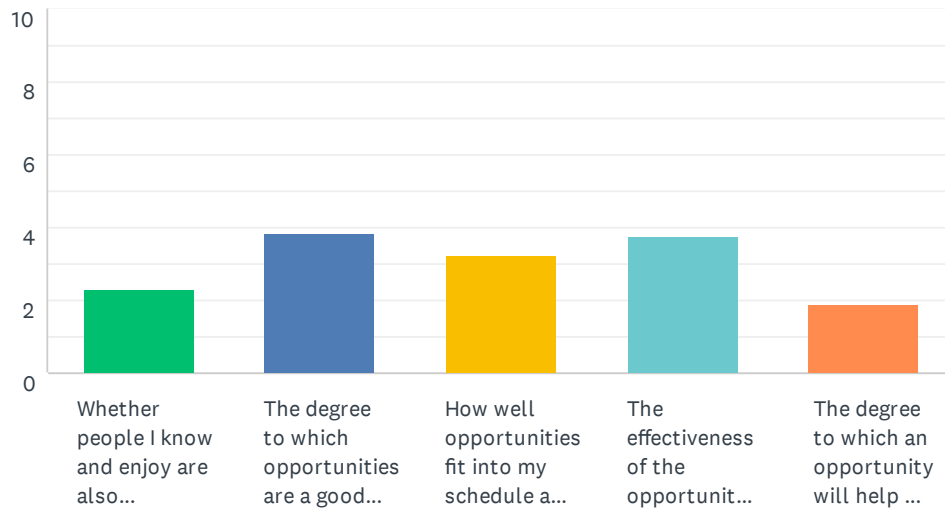
Answered: 68 Skipped: 13



ANSWER CHOICES	RESPONSES	
Just a way to make a living	17.65%	12
Mostly a way to make a living, somewhat as Christian service	17.65%	12
Half and half	7.35%	5
Mostly as Christian service, sometimes just a way to make a living	5.88%	4
Definitely as Christian service	5.88%	4
The work I currently do is not compensated	17.65%	12
Don't know	27.94%	19
TOTAL		68

Q100 As you think about ways you might become involved in impacting your community and the world, what influences your decision making? Please RANK the influences below by order of importance. Note: You can only use each ranking option once.

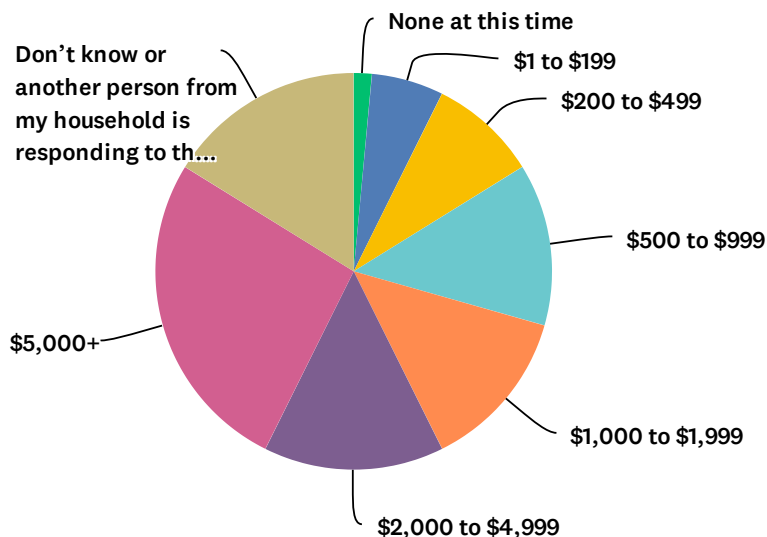
Answered: 68 Skipped: 13



	LEAST IMPORTANT	4TH MOST IMPORTANT	3RD MOST IMPORTANT	2ND MOST IMPORTANT	MOST IMPORTANT	TOTAL
Whether people I know and enjoy are also involved, such as family, friends, and associates.	38.24% 26	27.94% 19	14.71% 10	5.88% 4	13.24% 9	68
The degree to which opportunities are a good fit for my gifts and interests.	4.41% 3	10.29% 7	17.65% 12	32.35% 22	35.29% 24	68
How well opportunities fit into my schedule and lifestyle.	8.82% 6	14.71% 10	32.35% 22	30.88% 21	13.24% 9	68
The effectiveness of the opportunity in making a real difference in my life and in the lives of others.	0.00% 0	17.65% 12	22.06% 15	29.41% 20	30.88% 21	68
The degree to which an opportunity will help me develop the skills and abilities to be a more effective disciple.	48.53% 33	29.41% 20	13.24% 9	1.47% 1	7.35% 5	68

Q101 How much money PER YEAR does your household contribute to charitable causes OTHER THAN your church? Include all contributions you make to charitable causes OTHER THAN your church including contributions to other churches or church ministries. Please have only one person per household respond to this question.

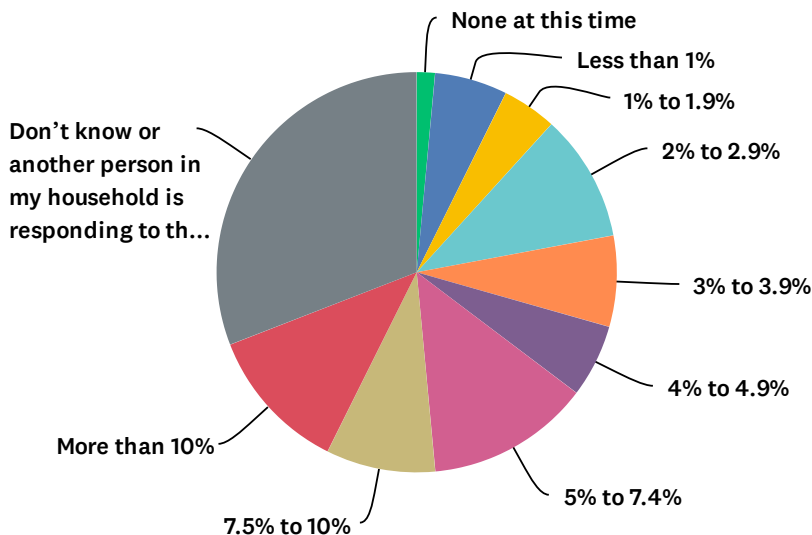
Answered: 68 Skipped: 13



ANSWER CHOICES	RESPONSES	
None at this time	1.47%	1
\$1 to \$199	5.88%	4
\$200 to \$499	8.82%	6
\$500 to \$999	13.24%	9
\$1,000 to \$1,999	13.24%	9
\$2,000 to \$4,999	14.71%	10
\$5,000+	26.47%	18
Don't know or another person from my household is responding to this question	16.18%	11
TOTAL		68

**Q102 What percentage of your total household income would you estimate that you contribute to ALL charitable causes, including your church?
Please have only one person in your household respond to this question.**

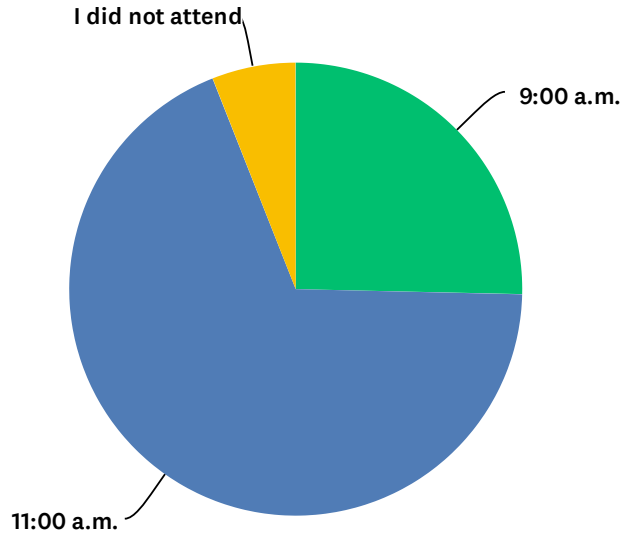
Answered: 68 Skipped: 13



ANSWER CHOICES	RESPONSES	
None at this time	1.47%	1
Less than 1%	5.88%	4
1% to 1.9%	4.41%	3
2% to 2.9%	10.29%	7
3% to 3.9%	7.35%	5
4% to 4.9%	5.88%	4
5% to 7.4%	13.24%	9
7.5% to 10%	8.82%	6
More than 10%	11.76%	8
Don't know or another person in my household is responding to this question	30.88%	21
TOTAL		68

Q103 Prior to COVID, which Sunday worship service did you attend most often?"

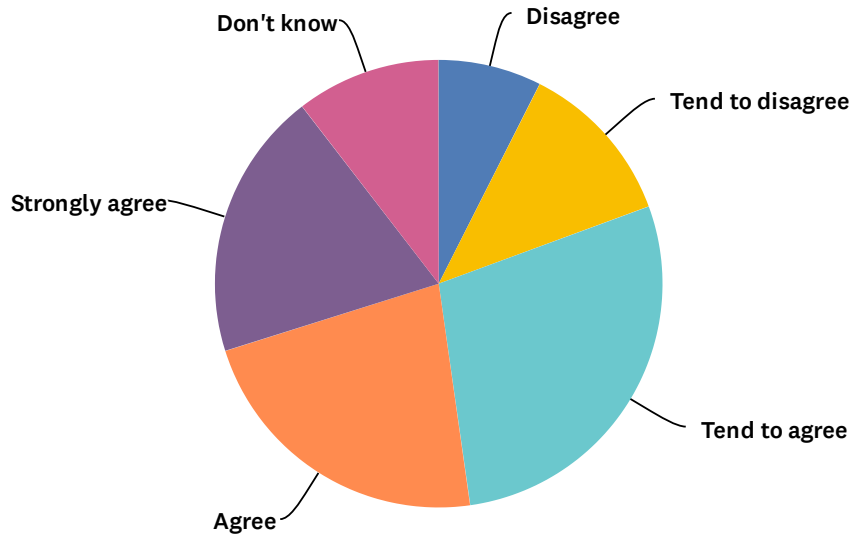
Answered: 67 Skipped: 14



ANSWER CHOICES	RESPONSES	
9:00 a.m.	25.37%	17
11:00 a.m.	68.66%	46
I did not attend	5.97%	4
TOTAL		67

Q104 Our church needs to rethink its basic purpose and mission if it is to be effective in the future.

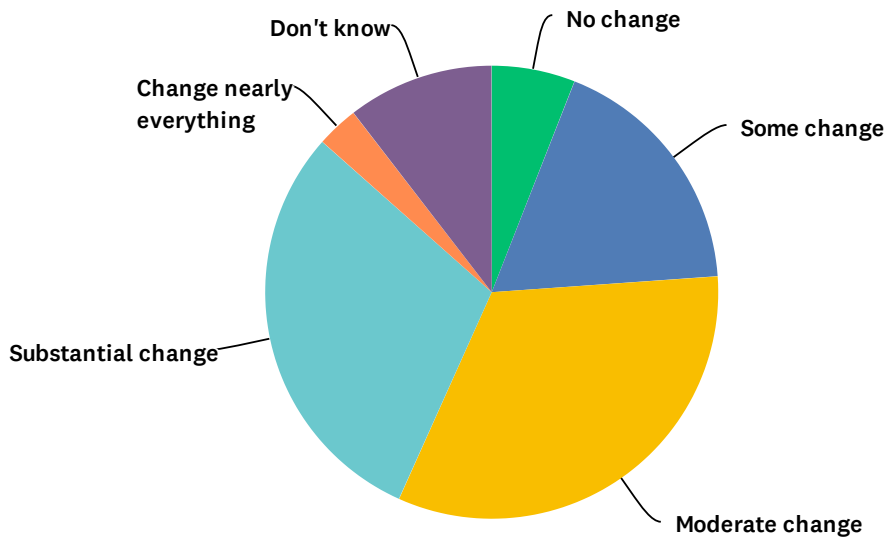
Answered: 67 Skipped: 14



ANSWER CHOICES	RESPONSES	
Strongly disagree	0.00%	0
Disagree	7.46%	5
Tend to disagree	11.94%	8
Tend to agree	28.36%	19
Agree	22.39%	15
Strongly agree	19.40%	13
Don't know	10.45%	7
TOTAL		67

Q105 How much change is required to realize your vision for the church?

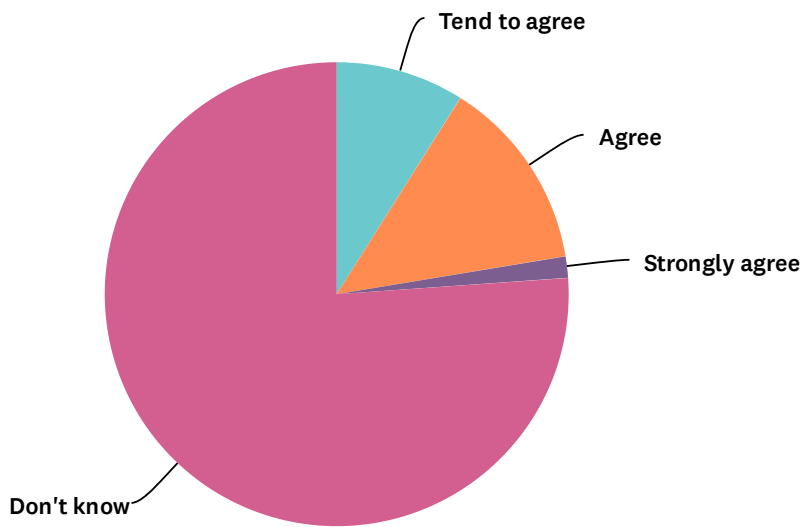
Answered: 67 Skipped: 14



ANSWER CHOICES	RESPONSES	
No change	5.97%	4
Some change	17.91%	12
Moderate change	32.84%	22
Substantial change	29.85%	20
Change nearly everything	2.99%	2
Don't know	10.45%	7
TOTAL		67

Q106 My total financial giving to the church in the next year is likely to be

Answered: 67 Skipped: 14



ANSWER CHOICES	RESPONSES	
Strongly disagree	0.00%	0
Disagree	0.00%	0
Tend to disagree	0.00%	0
Tend to agree	8.96%	6
Agree	13.43%	9
Strongly agree	1.49%	1
Don't know	76.12%	51
TOTAL		67

Q107 As you think about your financial giving to the church, what influences your decision-making? Please RANK the influences below by order of importance. Note: You can only use each ranking option once.

Answered: 67 Skipped: 14



	LEAST IMPORTANT	4TH MOST IMPORTANT	3RD MOST IMPORTANT	2ND MOST IMPORTANT	MOST IMPORTANT	TOTAL
My personal faith and understanding of being generous in supporting God's work in the world	10.45% 7	13.43% 9	20.90% 14	16.42% 11	38.81% 26	67
How well the church manages its finances	17.91% 12	38.81% 26	16.42% 11	13.43% 9	13.43% 9	67
How engaged our church is in reaching out to the needs of the world	14.93% 10	20.90% 14	23.88% 16	32.84% 22	7.46% 5	67
The current state of the economy	43.28% 29	19.40% 13	10.45% 7	14.93% 10	11.94% 8	67
The effectiveness of our church's ministry in making a real difference in my life and in the lives of others	13.43% 9	7.46% 5	28.36% 19	22.39% 15	28.36% 19	67